Military Friendly Schools

Survey Questions

Please read and review all text

Step by step help documentation can be found at:

https://training.viqtory.com/courses/mfs-survey-question-help

Welcome to the Military Friendly School's Annual Survey

Please read all the information below.

The Military Friendly® Schools list and ratings are based on public data and proprietary data from our free survey, offered annually to over 8,800 institutions. Each year, participating schools are held to higher standards through improved methodology and criteria developed with an independent research firm and our Advisory Council.

Survey responses are weighted by category. Final results and ratings combine an institution's survey scores with its performance in Student Retention, Graduation, Job Placement, Loan Repayment, and Loan Default rates, both for all students and specifically for veterans. The benchmark is set by the leading institution's score.

Survey Categories & Weightings

- Academic Policies & Compliance
- Graduation & Career Outcomes
- Culture & Commitment
- Military Student Support & Retention
- Admissions & Orientation
- Financial Aid & Loan Repayment

Metric Qualification

A key component of the Survey is meeting the metric benchmarks. Institutions must meet at least 3 out of 6 benchmarks listed below. Failure to complete the Metrics section will disqualify you for designation. Your submitted data will be compared to public sources and must be within 10% of the aggregate data. If your metrics fall outside this range, your school may receive a flag, requiring you to submit supporting documentation and resubmit your survey during the designated period to qualify for designation.

- Graduation rate for all students or veteran students alone is 50% or higher
- 1 year retention rate for all students or veteran students alone is 50% or higher
- 2 year retention rate for all students or veteran students alone is 50% or higher
- Loan default rate for all students or veteran students alone is 20% or lower
- Job placement rate for all students or veteran students alone is 50% or higher
- Transfer rate for all students or veteran students alone is 50% or higher (Community Colleges)

Additional Requirements

Military Friendly® Schools designation requires the following:

- Accreditation and federal programs must be in good standing
- Must meet or exceed minimum standards in the Metrical Benchmarks
- Clear of federal flags and not cited in any state or federal enforcement actions.
- No more than 9 veteran complaints or 5% of the student veteran population (whichever is lower) can be registered against a school in the VA's GI Bill comparison tool. Exceeding this threshold will require a manual review, and schools may need to conduct a survey of their Veteran students, achieving a 20% response rate with a net-promoter score. Institutions in this situation are ineligible for an award until resolved.

To streamline support services, please use the tools on Militaryfriendly.com for the quickest response. All support requests will be redirected to the Military Friendly Schools Guide or website for assistance.

If you have questions around clarification of a question on the survey please check the "?" help documentation on the question. Or visit the help guide at
https://training.viqtory.com/courses/mfs-survey-question-help

All survey submissions are final; no edits or modifications can be made after submission. Please review all responses carefully before submitting. If edits are needed, your institution must complete a new survey. Due to technology restrictions, there are no exceptions.

Use buttons or swipe side to side to navigate.

General School Information

Q1 General School Information

Please enter your school's information below. If unsure, use the GIBill comparison tool at the bottom of your school's profile. This data helps compare your submission with Public Information, and inaccuracies may affect your eligibility.

ONLY ENTER NUMERIC FORM. DO NOT USE TEXT UNLESS INSTRUCTED.

Help: Link to the GIBill Comparison Tool https://www.va.gov/gi-bill-comparison-tool/

ENTER ONLY THE INFORMATION FOR YOUR MAIN CAMPUS> IF YOU INCLUDE MULTIPLE NUMBERS YOU WILL DISQUALIFY YOUR RESPONSE. You can enter the additional information in the following questions.

The Following Questions Are Mandatory

- **Enter OPEID (Only enter 1)** *_____
- **ENTER VA Facility Code (Only enter 1)** This can be found on your schools profile on the GIBill Comparison tool. _____
- **IPEDS (Enter only 1)** Enter 1 if your school does not have an IPEDS Number
  _____
- **Enter Schools EIN Number in the following format (XX-XXXXXXX)_____**
- **Main Campus is located in what state**: _____
- **Main Campus Zip Code _____**

The Codes and identifiers we are requesting can be found on the GIBill Comparison tool at the bottom of your school's profile page. These numbers are used to identify your institution across multiple datasets. An error in this information can result in your school's data being pooled incorrectly. Please make sure the information you are submitting is accurate, this can not be edited or modified after your submission. If an error is made you will be required to resubmit your survey from a new unique survey link and your survey may not be scored.

Q2 Are you completing the survey for a single location or for multiple locations?

- ☐ **Single campus/Single location**
- ☐ **Multiple Campuses/Multiple Locations**

Q3. Enter the information for each campus you are including in your responses. You must enter the VA ID number for each location. Do not enter repeated responses.

You can search for these id numbers here: https://www.va.gov/gi-bill-comparison-tool/

❏ **Name of Campus**_____
❏ **IPEDS** _____
❏ **VA ID (Facility Code)** _____
❏ **What State is this campus located in:** _____
Add Another? YES/NO

❏ **Name of Campus**_____
❏ **IPEDS** _____
❏ **VA ID (Facility Code)** _____
❏ **What State is this campus located in:** _____
Add Another? YES/NO

❏ **Name of Campus**_____
❏ **IPEDS** _____
❏ **VA ID (Facility Code)** _____
❏ **What State is this campus located in:** _____

Add Another? YES/NO

❏ **Name of Campus**_____
❏ **IPEDS** _____
❏ **VA ID (Facility Code)** _____
❏ **What State is this campus located in:** _____

Unsure? Look up your institution's information at https://nces.ed.gov/collegenavigator/

THIS INFORMATION IS USED TO COMPARE YOUR INSTITUTION WITH PUBLIC DATASETS. AN **ERROR CAN RESULT IN INACCURATE INFORMATION ASSOCIATION**. PLEASE VERIFY THE NUMBER YOU ARE SUBMITTING IS THE SAME AS WHAT IS LISTED IN YOUR SCHOOLS PROFILE.

Q4 Provide links to your institution's main website, key institutional information, and specific veteran-related pages.
Please enter a valid web address in each applicable field. Suggest copying and pasting directly from the address bar

☐ Main website URL _____
☐ Admissions page URL_____
☐ Campus locations page URL _____
☐ Veterans-specific page URL _____
☐ Military spouse-specific page URL _____
☐ Marketing video URL _____

Q5 Enter the following information that best describes your school.

A. Enter the name of your institution to be used in print and/or digital publications.
_____

B. In 100 words or less, please describe your institution.

_____

_____

C. In 100 words or less, please describe why your institution is an excellent choice for military servicemembers and veterans.

_____

_____

D. In 100 words or less, please describe why your institution is an excellent choice for military spouses and dependents.

_____

_____

E. Facebook URL _____

F. Twitter URL _____

G. LinkedIn URL _____

H. Instagram URL _____

Q6 Choose the following categorical options that best fit your institution.

A. Select the option below that best describes your institution.

*This information is used to categorize your school. Please choose the appropriate response. **This can not be changed after completion**. If your school has been miscategorized in the past, please double-check your response to this question.*

☐ Graduate or professional school that is part of a larger institution. (Example:The Tepper School of Business at Carnegie Mellon University)

☐ Institution with multiple campus locations that are affiliated by name. (Example: University of Pittsburgh)

☐ Institution with a single campus location. (Example: Allegheny College)

☐ Online-only program. (Example: Penn State World Campus or "Penn State Online")

☐ Branch campus of an institution with a separate main campus location. (Example: Rutgers University – Camden)

☐ Online-only program. (Example: Penn State World Campus or "Penn State Online")

This information is used to categorize your school. Please choose the appropriate response. This can not be changed after completion. If your school has been miscategorized in the past, please double-check your answer to this question.

B. Choose the scoring category that best fits your institution

- ☐ Non-Traditional / Online Only / Vocational
- ☐ Online-only program.
- ☐ Small Community College.
- ☐ Large Community College.
- ☐ Small Public
- ☐ Large Public
- ☐ Private not offering Doctorate
- ☐ Private offering Doctorate
- ☐ Graduate School
- ☐ Tier 1 Research
- ☐ Tier 2 Research

If you are a past awardee, please choose the category that your school was previously placed in. Look up your past category here or submit a request by clicking here. Download Category Information and Definitions Here.

C. Choose the class that best fits your institution

- ☐ Public
- ☐ Private
- ☐ For Profit

This information is used to categorize your school. Please choose the appropriate response. This can not be changed after completion. If your school has been miscategorized in the past, please double-check your response to this question.

Q7 Select all certificates or degrees that are awarded by your institution.

Check all that apply.

This information is used to categorize your school. Please choose the appropriate response. This can not be changed after completion. If your school has been miscategorized in the past, please double-check your response to this question.

- ☐ Less than one year certification/licensure
- ☐ One, but less than two year certification/licensure
- ☐ Associate's Degree
- ☐ Two, but less than four year certification/licensure
- ☐ Bachelor's Degree
- ☐ Post Baccalaureate Certificate

- ☐ Master's Degree
- ☐ Master's Certificate
- ☐ Doctoral Degree
- ☐ Professional Certificate
- ☐ Professional Degree
- ☐ Medical Degree
- ☐ None of the above

Q8 Select your Top 10 Areas of Study for Military/Veteran Students.

Areas of study are pulled from the top level Classification of Instructional Programs (CIP) from the National Center for Educational Statistics. You can find the full list by clicking here. Check all that apply

- ❏ Accounting

- ❏ Actuarial Science
- ❏ Accounting
- ❏ Actuarial Science
- ❏ Agricultural Power Machinery Operation
- ❏ Airline/Commercial/Professional Pilot and Flight Crew
- ❏ Air Traffic Controller
- ❏ Architecture
- ❏ Assistive/Augmentative Technology and Rehabilitation Engineering
- ❏ Atmospheric Sciences and Meteorology, General
- ❏ Automobile/Automotive Mechanics Technology/ Technician
- ❏ Avionics Maintenance Technology/Technician
- ❏ Bioengineering and Biomedical Engineering
- ❏ Biology
- ❏ Broadcast Journalism
- ❏ Building/Construction Site Management/Manager
- ❏ Business Administration and Management, General
- ❏ CAD/CADD Drafting and/or Design Technology/Technician
- ❏ Chemical Engineering
- ❏ Communications, General
- ❏ Communications Systems Installation and Repair Technology
- ❏ Communications Technology/Technician
- ❏ Computer and Information Systems Security/Information Assurance
- ❏ Computer and Information Systems Services Management
- ❏ Computer Hardware Engineering
- ❏ Computer Numerically Controlled (CNC) Machinist Technology/CNC Machinist
- ❏ Computer Science
- ❏ Computer Software Engineering
- ❏ Computer Systems Analysis/Analyst
- ❏ Construction/Heavy Equipment/Earthmoving Equipment Operation
- ❏ Cosmetology/Beauty Services

- ❏ Criminalistics and Criminal Science
- ❏ Criminal Justice/Police Science
- ❏ Culinary Arts/Chef Training
- ❏ Customer Service Support/Call Center/Teleservice Operation
- ❏ Dental Laboratory Technology/Technician
- ❏ Diesel Mechanics Technology/Technician
- ❏ Diver, Professional and Instructor
- ❏ Educational/Instructional Technology
- ❏ Electrician
- ❏ Elementary Education
- ❏ Emergency Medical Technician
- ❏ Energy Management and Systems Technology
- ❏ Engineering, General
- ❏ Environmental/Environmental Health Engineering
- ❏ Environmental and Marine Engineering Technology
- ❏ Environmental Science
- ❏ Exercise Science
- ❏ Finance, Genera
- ❏ Financial Planning and Services
- ❏ Fire Services Administration
- ❏ Food Service Systems Administration/Management
- ❏ Forensic Science and Technology
- ❏ Funeral Service and Mortuary Science, General
- ❏ Geographic Information Science and Cartography
- ❏ Health Professions and Related Programs
- ❏ Health Services Administration
- ❏ Home Health Aide/Home Attendant
- ❏ Hospitality Administration/Management
- ❏ Human Resources Management/Personnel Administration, General
- ❏ Industrial and Organizational Psychology
- ❏ Inspection/Inspector Building/Home/Construction
- ❏ Law
- ❏ Legal Assistant/Paralegal

- ❏ Marketing Research
- ❏ Mathematics Teacher Education
- ❏ Medical/Clinical Assistant
- ❏ Medical Office Assistant/Specialist
- ❏ Museology/Museum Studies
- ❏ Natural Resources Law Enforcement and Protective Services
- ❏ Nuclear/Nuclear Power Technology/Technician
- ❏ Nursing Administration
- ❏ Nursing Practice/Registered Nurse
- ❏ Occupational Therapist Assistant
- ❏ Operations Management and Supervision
- ❏ Operations Research
- ❏ Petroleum Technology/Technician
- ❏ Phlebotomy Technician/Phlebotomist
- ❏ Physical Therapy Technician/Assistant
- ❏ Pipefitter/Pipefitter and Sprinkler Fitter
- ❏ Plumbing Technology/Plumber
- ❏ Psychology
- ❏ Public Administration/Policy
- ❏ Radio and Television
- ❏ Railroad and Railway Transportation
- ❏ Recording Arts Technology/Technician
- ❏ Retail Management
- ❏ Secondary Education and Teaching
- ❏ Security System Installation, Repair, and Inspection Technology/Technician
- ❏ Selling Skills and Sales Operations
- ❏ Social Work
- ❏ Solar Energy Technology/Technician
- ❏ Sports and Fitness Administration/Management
- ❏ Statistics, General
- ❏ Theology and Religious Studies
- ❏ Traffic, Customs, and Transportation Clerk/Technician

❏ Truck and Bus Driver/Commercial Vehicle Operator and Instructor

❏ Web Page, Digital/Multimedia

and Information Resources Design

❏ Welding Technology

Q9 Please list the degree or program (by CIP code with the highest veteran outcome measures.)

Find the Full list of CIP Codes Here: **Https://nces.ed.gov/ipeds/cipcode/browse.aspx?y=55**

A:_____

Q10 Select the levels of accreditation your institution has received.

Select all that apply

☐ Regional accreditation
☐ Nationally recognized accreditation
☐ Hybrid accreditation

☐ Programmatic/professional accreditation
☐ Not accredited

Q11 Please choose your accreditation agency.

If you do not see yours listed please enter it into the comment box and choose "other". If you are unsure please reference https://ope.ed.gov/dapip/#/home and search your school by name. Please double-check your response by using the link provided.

☐ Accrediting Commission for Community and Junior Colleges (ACCJC)
☐ Accrediting Council for Independent Colleges and Schools
☐ Accrediting Commission of Career Schools and Colleges
☐ Higher Learning Commission (HLC)
☐ Middle States Commission on Higher Education (MSCHE)
☐ New England Commission of Higher Education (NECHE)
☐ Northwest Commission on Colleges and Universities (NWCCU)
☐ Southern Association of Colleges and Schools
☐ WASC Senior College and University Commission (WSCUC)
☐ Accrediting Council for Continuing Education and Training
☐ Council on Occupational Education
☐ Association to Advance Collegiate Schools of Business (AACSB)
☐ Accreditation Board for Engineering and Technology (ABET)
☐ Commission on Collegiate Nursing Education (CCNE)
☐ American Bar Association (ABA)
☐ Council for Accreditation of Counseling and Related Educational Programs (CACREP)
☐ National Association of Schools of Art and Design (NASAD)
☐ Other- Please list in the comment box

Q12 Are any of your school's accreditation statuses listed above currently on probation?

☐ Yes
☐ No

Q13 Please check all of the methods your institution uses to encourage self-id or identify military-affiliated students in order to track your institution's outcomes. Check all that applies.

☐ Application Process
☐ Application fee waiver codes
☐ Student groups or associations
☐ Graduation recognition
☐ Discounts or scholarships
☐ Support services
☐ Emergency financial assistance or funds

☐ Military affiliated campus gear or swag
☐ External partnerships
☐ Students are Marked and tracked by financial benefits
☐ Transfer Credits
☐ Other- Enter response in the comment box

COMMENT BOX TEXT:

_____
_____

Q14. Enrollment information

a.   What is your institution's total enrollment?

Total Enrollment: _____

Use IPEDS annual credit for enrollment or most recent fall to fall calculation. Include Graduate and Undergraduate combined total. For the purposes of these questions, "enrollment" is defined as the total number of men and women enrolled for credit for the most recent academic year (i.e., the student body count).

b.   What is your institution's Military/Veteran enrollment?

Total Military Enrollment: _____

Full-time and part-time credit students (Remove the first-time metric when requesting Military student data, using the first-time characteristic will give you an inaccurate number as most military students are awarded credits at time of enrollment).

c.   What is your institution's total Military Spouse or Dependent Student enrollment?

Total Military Spouse/Dependent Enrollment: _____

Include all Full-time and part-time credit students (Remove the first-time metric when requesting Military student data, using the first-time characteristic will give you an inaccurate number as some military students are awarded credits).

Q14 Student Body information

   a. How many students are enrolled at your institution per one faculty
       member?

*Enter a whole number. Use IPEDS student to faculty ratio from last fall semester or use last fall to fall semester data.
If you are unsure of this information your school may have listed it on a prior DOE Survey, This information is
displayed in the top box containing general information labeled Student-to-faculty ratio.You can **view your schools
information at https://nces.ed.gov/collegenavigator/***

Enter your response in **standard numeric format Example   6:1**

Student:Faculty Ratio _____

   b. What is the average class size at your institution?

Enter a whole number based on the last fall semester of students enrolled for-credit courses.

Average Class Size: _____

Q15 Provide tuition information for **full-time undergraduate students attending
your institution.**

Average tuition for a full-time student (per year)	
Average fees for a full-time student (per year)	
Cost of housing ("room") for a full-time student (per year)	
Cost of meals ("board") for a full-time student (per year)	
Cost of books and supplies (per year)	
Other expenses (per year)	
Do you have different or additional tuition information for your online programs?	YES or NO If yes Q17 Applies

Q17 Provide tuition information for your **online degrees and programs.**

Enter a dollar amount per class (if your institution charges by credit, then assume a three-credit class).

Average tuition for a full-time student (per year)	
Average fees for a full-time student (per year)	

Cost of housing ("room") for a full-time student (per year)	
Cost of meals ("board") for a full-time student (per year)	
Cost of books and supplies (per year)	
Other expenses (per year)	

Q18 Is your institution approved for any of the following tuition programs, policies, or programs?

- ☐ Accepts Post-9/11 GI Bill funding
- ☐ Accepts Armed Forces Tuition Assistance (TA) Funding
- ☐ Complies with 702 of the Veterans Access, Choice, and Accountability Act of 2014 ("Choice Act")
- ☐ Has committed to the 8 Keys to Veterans' Success
- ☐ Has formally signed the VA's "Principles of Excellence"
- ☐ Has Signed signed the DOD Voluntary Education Partnership Memorandum of understanding (MOU) for Tuition Assistance
- ☐ Participate in the VetSuccess on Campus (VSOC) program
- ☐ Has formally signed the VA's "Principles of Excellence"
- ☐ Our School is a Yellow Ribbon School
- ☐ None

- *Learn more about the Post-9/11 GI Bill.*
- *Learn more about the 8 Keys to Veterans' Success, and see if your institution is on the list of schools that have committed to supporting veterans as they pursue their education and employment goals.*
- *Learn more about the VA's Principles of Excellence.*
- *Learn more about the Financial Aid Shopping Sheet, and see if your institution is on the list of schools that have adopted it.*
- *Learn more about the Armed Forces Tuition Assistance (TA) Programs*
- *Learn more about the DOD MOU, and see if your institution is on the list of participating schools*
- *Learn more about Section 702 of the Veterans Choice Act.*

Q19 Are any of your approvals/agreements for participation in government, state, federal programs, or funding suspended or on probation?

- ☐ Yes
- ☐ No

Q20 GI Bill beneficiaries information

In the first row, beneficiaries of all of the different chapters of the GI Bill or Department of Veterans Affairs administered benefits (e.g., Post-9/11, Montgomery GI Bill (MGIB), Reserve Education Assistance Program (REAP), and Vocational Rehabilitation). In the second row, include beneficiaries of the Post-9/11 GI Bill only

Provide the total amount paid to your institution for tuition, fees, and expenses for Post-9/11 GI Bill benefits.

Numeric form only no symbols or text ENTER 0 if NONE

Total Amount   _____.

_____   Total # of GI Bill (All VA Program) beneficiaries

_____   Total # of Post-9/11 GI Bill beneficiaries

_____   DoD Tuition Assistance beneficiaries

_____   Yellow Ribbon Scholarship beneficiaries

ENTER 0 if NONE

Q21 Does your institution not participate in the Yellow Ribbon Program because your tuition rates fall within the national maximum per academic year for the GI Bill?

☐ Yes
☐ No

Learn more about the Yellow Ribbon Program.

Q22 Provide the total amount that your organization contributed for all Yellow Ribbon Scholarships or tuition waivers during the previous academic year.

Enter your response in standard numeric format

Enter total including tuition, fees, and expense:. _____

Q23 Does your institution have a formal process for resolving veteran student complaints submitted to the Department of Defense in accordance with Directive Number 1322.08E?

☐ Yes
☐ No

Click here for more information

Q24 Is the formal process for your institution to resolve veteran student complaints noted or otherwise advised in your institution's policy?

☐ Yes
☐ No

Q25 Does your institution have a separate landing page on your website or student portal for Military Students to submit student complaints?

☐ Yes
☐ No

Q26 Does your school or an affiliated campus have any Veteran student complaints registered or filed with the VA?

Please check your response in the GIBill comparison tool. You will find your Student complaints listed in your school's profile. Student complaints can be found under the Cautionary Information Tab. Visit https://www.va.gov/gi-bill-comparison-tool/. We will pull your complaints from the VA database to ensure eligibility for designation.

☐ Yes
☐ No

This number represents your campus complaint total

This Number represents all Campus complaints totaled by your schools IPEDS Number

Showing 2 of 2 locations

Cautionary information —

Student feedback
20 student complaints in the last 24 months (Source)

	This campus	All campuses
All student complaints	→	20 ←

Complaints by type (Each complaint can have multiple types)	This campus	All campuses
Financial Issues (e.g., Tuition/Fee charges)		12
Quality of Education		10
Refund Issues		5
Recruiting/Marketing Practices		14
Accreditation		2
Change in degree plan/requirements		5
Student Loans		2
Grade Policy		2
Transfer of Credits		1
Post-Graduation Job Opportunities		6
Release of Transcripts		2
Other		11

*Each complaint can have multiple types

The image above is for reference only and does not represent your institution. **If Yes Q28, Q29, Q30, Q31 Apply**

Q27 Please choose the number of Complaints identified on your profile associated with your campus only. **T***his number may be smaller than the total number of complaints within the category type section or all campus sections.*

☐ 1   ☐ 5   ☐ 9
☐ 2   ☐ 6   ☐ 10+
☐ 3   ☐ 7
☐ 4   ☐ 8

Click Here to visit the GIBill Comparison Tool to look up your school's complaints

Q28 Please choose the number of Complaints identified on your profile associated with all campuses.

This number may be smaller than the total number of complaints within the category type section or all campus sections.

☐ 1   ☐ 5   ☐ 9
☐ 2   ☐ 6   ☐ 10+
☐ 3   ☐ 7
☐ 4   ☐ 8

Click Here to visit the GIBill Comparison Tool to look up your school's complaints

Q29 Please list the total amount of complaints your school has received. Then categorize the complaints as they appear on your profile. (Each complaint can have multiple types). If you have responded that your school has complaints and you leave this section blank it will flag your response for review, this can affect your designation.

Click Here to visit the GIBill Comparison Tool to look up your school's complaints

Number of complaints in each category :

☐	Financial Issues	☐	Change in Degree Plan/Req's	☐	Post-Graduation Job Opport's
☐	Quality of Education	☐	Student Loans	☐	Release of Transcripts
☐	Refund Issues	☐	Grade Policy	☐	Other
☐	Recruiting/Marketing	☐	Grade Policy		
☐	Accreditation	☐	Transfer of Credits		

Q30 Have the listed complaints been resolved?

☐ Yes
☐ No
☐ In Progress
☐ Unsure

Q31 Does your school have any additional Alerts from the VA and other federal agencies listed on your profile aside from student complaints? This information can be found in your profile on the Gibill comparison tool, in the Cautionary information tab they will also appear at the top of your profile and labeled under "This school has a cautionary warning"

☐ Yes
☐ No

If Yes 33 Applies
Click Here to visit the GIBill Comparison Tool to look up your Cautionary information.

Q32 Please choose the alert that is listed on your profile under the cautionary information tab.

- ☐ Heightened Cash Monitoring
- ☐ Accreditation (Probation)
- ☐ Accreditation (Warning)
- ☐ Accreditation (Loss of)
- ☐ Post 9/11 GI Bill (CH33) not Approved at this location
- ☐ Settlement with U.S. Government
- ☐ Settlement reached with the Federal Trade Commission (FTC)
- ☐ The Federal Trade Commission (FTC) has reached a settlement with this school.
- ☐ Denial of Recertification Application to Participate in the Federal Student Financial assistance Programs
- ☐ Federal Trade Commission Filed Suit for Deceptive Advertising; Suspension of VA Benefits to Five Schools for Deceptive Practices.
- ☐ Settlement with States Attorney General
- ☐ States Attorney General Filed Suit for Deceptive Action
- ☐ Loss of Title IV Participation
- ☐ Upcoming Campus Closure (Details Posted on Institution's Website)
- ☐ School operating under provisional accreditation (previously accredited by ACICS)
- ☐ DoD Probation For Military Tuition Assistance
- ☐ Potential lapse in program approval and payment of GI Bill benefits
- ☐ Flight Program - Suspended for 85/15 violation

Q33 How do military/veteran students attend your institution?

- ☐ Online only
- ☐ On-campus only
- ☐ Both online and on-campus

Q34 Which sourcing methods does your institution use to find and attract military students?

First, check all that apply. Next, provide comments on any of your specific sourcing methods that you think are relevant.

- ☐ Student Placement Firms(external recruiters)
- ☐ Student Lead Services
- ☐ Social Media/Web-based Networking
- ☐ Social Media/Web-based Advertising
- ☐ Radio/streaming Advertising
- ☐ Print Advertising
- ☐ School Fairs(Virtual)
- ☐ School Fairs(In Person)
- ☐ Open Houses/Campus Tours
- ☐ Professional Alumni Associations or Student referrals
- ☐ Government Resources (Skillsbridge, MYCAA, Army Pays))
- ☐ Non-profit Groups Events
- ☐ A presence in Transition Programs, Military Bases, and/or Guard/Reserve Units
- ☐ Events Hosted or Sponsored by your institution
- ☐ High Schools or High School Feeder programs

☐ Employer Partner Network referrals
☐ Billboards
☐ Other- Enter details in the comment box
Comment Box Text:

_____

Q35 Does your institution waive the admission application fee for military students and veterans?

☐ Yes
☐ No
☐ We do not have application fees

Q36 Are ACT or SAT test scores required for admission to your institution? Do you waive this for Military Students?*

☐ Yes, We do not waive this for military students
☐ Yes, but we waive this requirement for military students
☐ No

Q37 Does your institution award college credit for passing scores on CLEP exams? What is the Max CLEP Credits Accepted*

☐ Yes, maximum # of credits accepted is 1-12
☐ Yes, maximum # of credits accepted is 13-24
☐ Yes, maximum # of credits accepted is 25-40
☐ Yes, maximum # of credits accepted is 41+

☐ Yes, we accept all CLEP Credits w/ no limitations
☐ No We do not Award College Credit for CLEP Exams

Learn more about the **College Level Examination Program (CLEP)**.

Q38 Does your institution award college credit for passing scores on DSST exams? What is the Max DSST Credits accepted ? *

☐ Yes, maximum number of credits accepted is 1-12
☐ Yes, maximum number of credits accepted is 13-24
☐ Yes, maximum number of credits accepted is 25-40
☐ Yes, maximum number of credits accepted is 41+
☐ Yes, we accept all CLEP Credits with no limitations
☐ No We do not Award College Credit for DSST Exams

Learn more about the DSST Credit By Exam Program.

Q39 Does your institution award college credit for military training and experience according to the ACE recommendation guidelines?

Learn more about ACE credit for military service.

☐ Yes, we recognize ACE recommendations and award credits, but only for specific degree programs that align closely with the military training received. (with limitations)
☐ Yes, we provide college credit for military training and experience following ACE guidelines, with a maximum of 15 credits towards general education requirements.

☐ Yes, our institution awards credits for ACE-recommended military training, with a cap of 16-25 credits applicable towards elective courses.

☐ Yes, we grant up to 26-45 credits for military training and experience in accordance with ACE recommendations, provided the training is relevant to the student's chosen field of study.

☐ Yes, we award up to 46-60 credits for military training and experience as recommended by ACE, subject to approval.

☐ Yes, we recognize ACE recommendations and award credits without a max, but only for specific degree programs.

☐ Yes, we accept ACE-recommended credits for military training and experience without a specified maximum.

Learn more about ACE credit for military service.

Q40 Does your institution participate in the Veterans Upward Bound program?

☐ Yes
☐ No

Q41 Does your institution provide the following customized for prospective students who are military service members (including Reserves and National Guard), veterans, dependents, or military spouses?

☐ **Check all that apply**

☐ Admissions events customized for prospective students who are military service members
☐ Special admissions information sessions customized for prospective students who are military service members
☐ Student orientation program
☐ Breakout sessions specifically for military students during orientation
☐ Specific mentoring/onboarding programs for new military/veteran students
☐ Career services such as veteran career counseling, job placement assistance, and employer partnerships for military spouses and veterans.
☐ We provide mental health counseling, peer support groups, and flexible academic planning to accommodate the unique challenges faced by military service members and their families.
☐ None of the above

Q42 Does your institution offer any tuition discounts specifically for military/veteran students?

☐ Yes, we provide a 10% tuition reduction for active-duty military, reservists, National Guard members, and veterans.
☐ Yes, we grant a 11%-24% discount on tuition for veterans or active-duty service members.
☐ Yes, we offer a 25% tuition discount for all military service members and veterans.
☐ Yes, military and veteran students receive a flat $1,000 tuition discount per semester.
☐ Yes, our institution offers a special tuition rate equivalent to in-state tuition for all military service members and veterans.
☐ Yes, we provide a tuition waiver covering up to 50% of tuition costs for eligible military service members and veterans.
☐ Yes, Other (Provide details in the comment box)
☐ No, We do not offer a military discount

Q43 Does your institution participate, utilize, or promote any of the following Military Scholarship Programs?

- ❏ Reserve Officers' Training Corps (ROTC) Scholarships
- ❏ American Legion
- ❏ AMVETS
- ❏ Paralyzed Veterans of America
- ❏ Veterans of Foreign Wars
- ❏ U.S. Department of Education (ED) Grants
- ❏ Department of Education (ED) Grants
- ❏ Veterans Service Organization Scholarships
- ❏ Pat Tillman Foundation Scholarship
- ❏ Folds of Honor Scholarship
- ❏ Air Force Aid Society (AFAS) General Henry H. Arnold Education Grant Program
- ❏ Navy-Marine Corps Relief Society (NMCRS) Education Assistance Program
- ❏ Military Order of the Purple Heart
- ❏ Scholarship
- ❏ National Military Family Association (NMFA) Scholarships
- ❏ ThanksUSA Scholarship Program
- ❏ Veterans United Foundation Scholarship
- ❏ Military Officers Association of America (MOAA) Scholarship Fund
- ❏ Army Emergency Relief (AER) Scholarship Program
- ❏ Armed Forces Communications and Electronics Association (AFCEA) Educational Foundation Scholarships
- ❏ American Military Retirees Association (AMRA) Scholarship
- ❏ Marine Corps Scholarship Foundation
- ❏ None
- ❏ Other, Explain in comment box

Q44 Does your institution offer in-state tuition without residency requirements for military personnel?

- ☐ Offered to Active Duty Military Students
- ☐ Offered to Veterans
- ☐ Offered to Guard/Reserve Students
- ☐ Offered to Military Spouse Students
- ☐ Offered to Military Dependent Students
- ☐ Offered to all Students using Military Benefits or scholarships Only
- ☐ None
- ☐ We Do Not have different rates for "Out of State Students"

Q45 Does your institution provide a payment grace period for military/veteran students using the GI Bill or other veterans education benefits to include; TA Students?

- ☐ Yes
- ☐ No

Q46 If an active duty or reserve military student leaves a class due to deployment, can that student return without penalty?

- ☐ Yes, student will receive reimbursement or remission of course fees
- ☐ Yes, student will NOT receive reimbursement or remission of course fees
- ☐ No

Q47 Does your institution offer any of the following programs?

Check all that apply

- ☐ Evening Program
- ☐ Weekend Programs
- ☐ Accelerated Courses (i.e., 6-8 weeks course completion time)
- ☐ Flex Learning
- ☐ Credit for relevant Work/Professional Experience
- ☐ None

Q48 Does your institution have an on-campus living requirement for students at any point in their enrollment?

- ☐ Yes, but we waive this for Military Students
- ☐ No, we do not have on campus living requirements
- ☐ Yes, we do not waive this requirement

Q49 Which of the following applies to your schools Explicit commitment to serving the military/veteran community?

- ☐ Yes, we have an Explicit commitment
- ☐ Yes, we have an Explicit commitment to the military/veteran community, that is incorporated into the institution's mission, vision, and values
- ☐ Yes, we have an Explicit commitment, and its supported or coordinated by a dedicated member of the senior leadership of the institution
- ☐ Yes, we have an Explicit commitment to the military/veteran community, that is incorporated into the institution's mission, vision, and values, and its supported or coordinated by a dedicated member of the senior leadership of the institution
- ☐ We do NOT have an Explicit commitment but our efforts are supported or coordinated by a dedicated member of the senior leadership of the institution
- ☐ We do NOT have an Explicit commitment but serving the military veteran community is part of our institution's mission, vision, and values
- ☐ We do not have an Explicit commitment at this time but are working on creating a supported commitment
- ☐ We do not have an Explicit commitment at this time.

Q50 Does your organization have a formal policy in place regarding business conduct and compliance when admitting, educating, advising, and placing military/veteran students and do you provide training for your staff and/or faculty to support military/veteran students?

- ☐ Yes
- ☐ Yes, we also provide training for our staff and/or faculty to support military/veteran students
- ☐ No, but we provide training for our staff and/or faculty to support military/veteran students
- ☐ No, at this time we DO NOT provide training for our staff and/or faculty to support military/veteran students

Q51 In terms of supporting military and veteran students, which of the following statements are true about the training your institution provides for staff and

faculty members ?

- ☐ Our training provided is mandatory for staff and faculty members
- ☐ We offer training but is not mandatory
- ☐ Our training training incorporates information regarding military specific disability or health issues
- ☐ Our institution offers general awareness training on the unique challenges faced by military and veteran students.
- ☐ Staff and faculty are trained on the specific academic support needs, such as accommodating deployment schedules or transfer of credits from military training.
- ☐ Faculty and staff receive training on effective communication strategies that are sensitive to the experiences of military and veteran students.
- ☐ Training programs include mechanisms for receiving feedback from military and veteran students to continuously improve support services.
- ☐ Faculty and staff are encouraged to participate in focus groups or surveys to share their experiences and suggestions for enhancing veteran support training.
- ☐ Our institution provides training on policies and procedures relevant to military and veteran students, such as understanding and applying GI Bill benefits.
- ☐ None of the above

Q52 Does your institution offer customized or additional support services specifically for military/veteran students in the following areas?

Only report about additional or customized support services beyond those usually provided to students taking courses through your institution. **Check all that apply**

- ☐ Academic support/tutoring
- ☐ Academic advising
- ☐ Study skills workshops
- ☐ Financial aid counseling
- ☐ Career planning services
- ☐ Mental health counseling
- ☐ Assistance finding work-study opportunities
- ☐ Assistance finding non-work-study

- employment
- ☐ Assistance in integrating with non-veteran groups and services on campus
- ☐ Transition Assistance
- ☐ Accommodations for military students with disabilities
- ☐ None of the above

Q53 How many full-time veteran counselors or advisors does your institution have on staff? If 10+ Please specify the number in the comment box in Standard numeric form.

- ❏ 0 (none)
- ❏ 1
- ❏ 2
- ❏ 3

- ❏ 4
- ❏ 5
- ❏ 6
- ❏ 7

- ❏ 8
- ❏ 9
- ❏ 10+

Comment: _____

Q54 Does your institution promote or leverage external mentorship platforms for your Military Students? IE American Corporate Partners, Veterati

- ❏ Yes

❏ No

Q55 Does your institution offer or participate in any of the following…

Check all that apply

☐ A formal mentoring or advising program in which faculty or staff members who are current or former members of the military mentor students who are military servicemembers or veterans
☐ Internal Veteran-to-veteran peer mentoring program
☐ External networking groups or partners
☐ Campus/social networking events planned specifically for military/veteran students
☐ On Campus- Clubs or association
☐ Online - Clubs or association
☐ Dedicated Veteran Social Space or Lounge
☐ Veteran Affairs Office
☐ None of the above

Q56 Do you have any of the following resources or programs available for your veteran or military students?

Check all that apply

☐ A chapter of the Student Veterans of America on campus
☐ Member of local or national consortium for veteran or military students
☐ Activities to help military/veteran students integrate with non-veteran groups
☐ ROTC program
☐ Affiliated with an area ROTC program
☐ Courses (or sections of courses) specifically for military/veteran students (Not including military science or ROTC courses).
☐ Partnerships with local VA medical centers
☐ Collaborations with veteran service organizations (e.g., American Legion, VFW)
☐ Agreements with local employers for veteran hiring initiatives
☐ Partnerships with Dept of Defense Military Transition Assistance Programs
☐ Participation in veteran entrepreneurship programs like Vetrepreneur
☐ Participation in veteran-specific job fairs and career events like GIJOBS or Recruit Military
☐ Active member of the National Association of Veterans' Program Administrators (NAVPA)
☐ None of the Above

Q57 Does your institution offer any of the following specialized career guidance counseling or other programs to help military/veteran students identify careers to pursue?

Check all that apply

- ☐ Career guidance counseling tailored specifically for military/veteran students
- ☐ Career assessment programs designed to assist military/veteran students in identifying suitable career paths
- ☐ Workshops or seminars focused on career exploration and job search strategies
- ☐ Resources such as resume writing assistance and interview preparation workshops tailored for military/veteran students.
- ☐ Access to online career resources and databases tailored for military/veteran students.
- ☐ Industry-employer relationship programs available to active duty military students and veterans to assist with post-graduate employment outcomes
- ☐ None

Q58 How does your institution ensure adequate funding and sustainability of your military programs and initiatives?

Check all that apply.

- ☐ Private Funding
- ☐ State Funding
- ☐ Federal Funding
- ☐ Self Funded

Military Spouse Policies

Q59 What methods do you use to identify military spouses and dependents or encourage self id at your institution?

- ☐ Dedicated Application Questions
- ☐ Specialized Outreach Campaigns
- ☐ Military Family Resource Centers
- ☐ Military Affiliation on Student Profiles
- ☐ Military Family Support Groups
- ☐ Waivers or Discounts
- ☐ Collaboration with Military Spouse Organizations
- ☐ Dedicated Information or Admissions Sessions
- ☐ Online Platforms
- ☐ Employment Assistance Programs
- ☐ Military Spouse Networking or Mentor groups
- ☐ Scholarships or Funding programs for Military Spouses
- ☐ Other
- ☐ We do not have programs to encourage spouses to self ID

Q60 How many military spouses and dependents are enrolled at your institution?

Total # of Military Spouses _____

Enter 0 if unknown

Q61 Does your institution offer any tuition discounts, exemptions or waivers specifically for military spouses and dependents?

- ☐ Tuition discounts exemptions, or waivers
- ☐ Full tuition coverage for military spouses and dependents
- ☐ In-state tuition rates for military spouses and dependents, regardless of residency
- ☐ Waived application Fees
- ☐ Discounts on Student Merchandise
- ☐ Discounts on room and board
- ☐ Discounts on meal plans, food, or snacks
- ☐ We offer grants specifically for military spouses and dependents
- ☐ We do not offer any specific tuition benefits for military spouses and dependents

Q62 Does your institution offer any scholarships specifically for military spouses and dependents?

- ☐ Yes
- ☐ No

Q63 Does your institution have any of the following benefits specifically for military spouses and dependents?

- ☐ On campus clubs or associations
- ☐ Online clubs or associations
- ☐ Networking groups
- ☐ Career programs
- ☐ Mentoring Programs
- ☐ None of the above

Q64 Is your institution approved for MyCAA Scholarship Program funding? Learn more about the MyCAA Scholarship Program.

- ❏ Yes
- ❏ No

Q65 What policies does your institution have concerning military spouses and dependents whose families must move due to redeployment or relocation?

- ☐ The institution provides a full or partial refund of tuition if a military family must move due to redeployment or relocation.
- ☐ Military spouses and dependents can withdraw from courses without academic or financial penalties if they need to relocate due to military orders.
- ☐ The institution facilitates the transfer of credits to another institution for military spouses and dependents who have to move.
- ☐ Offers flexible enrollment options, such as deferred admission, leave of absence, or the ability to resume studies at a later date without penalty.

☐ Allows military spouses and dependents to continue their studies online if they need to move.
☐ Providing special advising services to assist military spouses and dependents in transitioning to a new educational institution.
☐ Offering no-cost transcript services to facilitate the transfer process to a new school.
☐ Granting extended time to complete degree requirements due to interruptions caused by redeployment or relocation.
☐ Scholarship Retention Allowing students to retain scholarships or grants for future use if they must relocate and re-enroll at a later date.
☐ No Policy in Place

Q66 Retention Metrics Details

RETENTION RATES

Please provide information regarding retention rates at your institution.

Metric Qualifications

One of the most important components of the Survey is meeting the metrical benchmarks. Many institutions fall short or do not even fill these sections out. An institution must meet 3/6 of the benchmarks below. If you do not complete the Metrics section you will not qualify for designation. The data submitted in this area will be compared against public data sources, your metrics must be within 10% of the aggregate data collected. During this evaluation, your school may receive a flag if the data does not fall within 10% of the aggregate numbers in each category. If you receive a flag, you will be required to submit documentation supporting your metrics and you will be required to resubmit your survey again during the designated recording period in order to qualify for designation after a flag is received.

- Graduation rate for all students is 50% or higher
- or Graduation rate for veteran students is 50% or higher
- 1-year retention rate for all students is 50% or higher
- or 1-year retention rate veteran students is 50% or higher
- 2-year retention rate for all students is 50% or higher
- or 2-year retention rate for veteran students is 50% or higher
- Loan default rate for all students is 20 % or lower
- or Loan default rate for veteran students alone is 15% or lower
- Job placement rate for all students is 50% or higher
- or Job placement rate for veteran students is 50% or higher
- Transfer rate for all students is 50% or higher (Community Colleges)
- Transfer rate for veteran students is 50% or higher (Community Colleges)

RETENTION RATES

Please provide information regarding retention rates at your institution.

For the purposes of this question, "retention rate" is defined as the percentage of the full-time cohort from the prior year minus exclusions that re-enrolled at the institution as either full- or part-time in the current year. Retention rate is the percentage of a school's first-time, first-year undergraduate students who continue at that school the next year. When calculating this percentage for your military population do not use the "First time" metric (Most military students come in with credit for military experience).

For example, a student who studies full-time in the fall semester and keeps on studying in the program in the next fall semester is counted in this rate. Use date from your last fall cohort or use your latest IPEDs Information. Cohort completion rate is acceptable for programs that are shorter than 2 years.

Q67 Enter your Retention rate for **all students** after **one year.**

Select the range for all students after one year

This information is reported through Ipeds for most institutions. If you are unsure of your school's Retention Rates visit the College Navigator Tool. Leaving this question blank or choosing "Not applicable" may have a negative impact on your score. To qualify for designation you must meet at least 3 of the metric benchmarks found at Military Friendly Schools Guide. https://www.militaryfriendly.com/survey-schools-guide/

ENTER ACTUAL RETENTION IN THE COMMENT BOX (NUMBERS ONL

- [ ] 95-100%
- [ ] 90-94%
- [ ] 85-89%

- [ ] 80-84%
- [ ] 70-79%
- [ ] 60-69%

- [ ] 50-59%
- [ ] Below 50%
- [ ] Unknown

Comment Box (Enter Actual #) Do Not enter text whole numbers only:

_____

Q68 Enter your Retention rate for **all students** after **two years.**

Select the range for all students after one year

This information is reported through Ipeds for most institutions. If you are unsure of your school's Retention Rates visit the College Navigator Tool. Leaving this question blank or choosing "Not applicable" may have a negative impact on your score. To qualify for designation you must meet at least 3 of the metric benchmarks found at Military Friendly Schools Guide. https://www.militaryfriendly.com/survey-schools-guide/

ENTER ACTUAL RETENTION IN THE COMMENT BOX (NUMBERS ONL

- [ ] 95-100%
- [ ] 90-94%
- [ ] 85-89%

- [ ] 80-84%
- [ ] 70-79%
- [ ] 60-69%

- [ ] 50-59%
- [ ] Below 50%
- [ ] Unknown

Comment Box (Enter Actual #) Do Not enter text whole numbers only:

_____

Q69 Enter your Retention rate for **all Veteran and Military students** after **one year.**

Select the range for all students after one year

This information is reported through Ipeds for most institutions. If you are unsure of your school's Retention Rates visit the College Navigator Tool. Leaving this question blank or choosing "Not applicable" may have a negative impact on your score. To qualify for designation you must meet at least 3 of the metric benchmarks found at Military Friendly Schools Guide. https://www.militaryfriendly.com/survey-schools-guide/

ENTER ACTUAL RETENTION IN THE COMMENT BOX (NUMBERS ONL

- ☐ 95-100%
- ☐ 90-94%
- ☐ 85-89%
- ☐ 80-84%
- ☐ 70-79%
- ☐ 60-69%
- ☐ 50-59%
- ☐ Below 50%
- ☐ Unknown

Comment Box (Enter Actual #) Do Not enter text whole numbers only:

_____

Q70 Enter your Retention rate for **all Veteran and Military students** after **two years.**

Select the range for all students after one year

This information is reported through Ipeds for most institutions. If you are unsure of your school's Retention Rates visit the College Navigator Tool. Leaving this question blank or choosing "Not applicable" may have a negative impact on your score. To qualify for designation you must meet at least 3 of the metric benchmarks found at Military Friendly Schools Guide. https://www.militaryfriendly.com/survey-schools-guide/

ENTER ACTUAL RETENTION IN THE COMMENT BOX (NUMBERS ONL

- ☐ 95-100%
- ☐ 90-94%
- ☐ 85-89%
- ☐ 80-84%
- ☐ 70-79%
- ☐ 60-69%
- ☐ 50-59%
- ☐ Below 50%
- ☐ Unknown

Comment Box (Enter Actual #) Do Not enter text whole numbers only:

_____

Q71 Enter your Retention rate for **all Veteran and Military students** after **two years.**

Enter 0 if unknown

1. Active Duty Military students after one year   _____
2. Active Duty Military students after two years _____
3. Guard Reserve Military students after one year_____
4. Guard Reserve Military students after two years _____
5. Military Spouse students after one year _____
6. Military Spouse students after two years _____
7. ALL Military Dependent students after one year _____
8. ALL Military Dependent students after two years _____

Provide information regarding graduation rates at your institution.

For the purposes of this question, "graduation rate" is defined as; The percentage of a school's first-time, first-year undergraduate students who complete their program within 150% of the published time for the program. For example, for a four-year degree program, entering students who complete within six years are counted as graduates. Use date from your last June to August cohort or use your latest IPEDs Information. When calculating this metric for your military students please remove the "First-time" filter, most military students will be coming in with previous credit.

Please visit the College Navigator Tool to find metric information and your **institution's all student data, and in some cases, you may find metrics on your military student population. You may copy and enter the information found on the web portal into the relevant metric sections. Visit https://nces.ed.gov/collegenav...**

Q72 What is your Graduation rate for ALL STUDENTS?

This information is reported through Ipeds for most institutions. If you are unsure of your school's Graduation Rate visit the College Navigator Tool. Choosing "Unknown" may have a negative impact on your score.

To qualify for designation you must meet at least 3 of the metric benchmarks found at Military Friendly Schools Guide.

ENTER ACTUAL Graduation Rate IN THE COMMENT BOX (NUMBERS ONLLY)

☐ 95-100%	☐ 70-79%	☐ 30-39%
☐ 90-94%	☐ 60-69%	☐ 20-29%
☐ 85-89%	☐ 50-59%	☐ Below 20%
☐ 80-84%	☐ 40-49%	☐ Unknown

Comment Box (Enter Actual #) Do Not enter text whole numbers only:

_____

Q73 What is your Graduation rate for ALL Veteran and Military STUDENTS?

This information is reported through Ipeds for most institutions. If you are unsure of your school's Graduation Rate visit the College Navigator Tool. Choosing "Unknown" may have a negative impact on your score.

To qualify for designation you must meet at least 3 of the metric benchmarks found at Military Friendly Schools Guide.

ENTER ACTUAL Graduation Rate IN THE COMMENT BOX (NUMBERS ONLLY)

☐ 95-100%	☐ 70-79%	☐ 30-39%
☐ 90-94%	☐ 60-69%	☐ 20-29%
☐ 85-89%	☐ 50-59%	☐ Below 20%
☐ 80-84%	☐ 40-49%	☐ Unknown

Comment Box (Enter Actual #) Do Not enter text whole numbers only:

_____

Q74 Enter your Graduation rate for **all Veteran and Military students**
Enter 0 if unknown

9. Active Duty Military students after one year   _____
10. Active Duty Military students after two years _____
11. Guard Reserve Military students after one year_____
12. Guard Reserve Military students after two years _____
13. Military Spouse students after one year _____
14. Military Spouse students after two years _____
15. ALL Military Dependent students after one year _____
16. ALL Military Dependent students after two years _____

Q75 Choose the range that best describes schools Transfer rate for all students?

For the purposes of this question, "transfer rate" is defined as; The percentage of a school's first-time, first-year undergraduate students who transfer to another college within 150% of the published time for the program. For example, a student who is in a four-year degree program is counted as a transfer if the student goes to another college within six years. Use date from your last June to August Cohort or use your latest IPEDs Information.

This information is reported through Ipeds for most institutions. If you are unsure of your school's Transfer Rate visit the College Navigator Tool. Choosing "Unknown" may have a negative impact on your score.

☐ 50-100%   ☐ 10-19%
☐ 30-49%   ☐ Below 10%
☐ 20-29%   ☐ Above 50% (Community Colleges only)

To qualify for designation you must meet at least 3 of the metric benchmarks found at Military Friendly Schools Guide. For Community colleges a transfer rate above 50% qualifies as a metric benchmark.

https://www.militaryfriendly.com/survey-schools-guide/This information is reported through Ipeds for most institutions. If you are unsure of your school's Graduation Rate visit the College Navigator Tool. Choosing "Unknown" may have a negative impact on your score.

Q76 Choose the range that best describes schools Transfer rate for all Veteran and Military students?

For the purposes of this question, "transfer rate" is defined as; The percentage of a school's first-time, first-year undergraduate students who transfer to another college within 150% of the published time for the program. For example, a student who is in a four-year degree program is counted as a transfer if the student goes to another college within six years. Use the date from your last June to August Cohort or use your latest IPEDs Information. Remove the first time student filter when responding to this question,

This information is reported through Ipeds for most institutions. If you are unsure of your school's Transfer Rate visit the College Navigator Tool. Choosing "Unknown" may have a negative impact on your score.

☐ 50-100%   ☐ 10-19%
☐ 30-49%   ☐ Below 10%
☐ 20-29%   ☐ Above 50% (Community Colleges only)

To qualify for designation you must meet at least 3 of the metric benchmarks found at Military Friendly Schools Guide. For Community colleges a transfer rate above 50% qualifies as a metric benchmark.

https://www.militaryfriendly.com/survey-schools-guide/This information is reported through Ipeds for most institutions. If you are unsure of your school's Graduation Rate visit the College Navigator Tool. Choosing "Unknown" may have a negative impact on your score.

Q77 What is your school's transfer rate for the following Student demographics?

For the purposes of this question, "transfer rate" is defined as; The percentage of a school's first-time, first-year undergraduate students who transfer to another college within 150% of the published time for the program. For example, a student who is in a four-year degree program is counted as a transfer if the student goes to another college within six years. Use the date from your last June to August Cohort or use your latest IPEDs Information. Remove the first time student filter when responding to this question,

This information is reported through Ipeds for most institutions. If you are unsure of your school's Transfer Rate visit the College Navigator Tool. Choosing "Unknown" may have a negative impact on your score.

Transfer rate for Active Duty Military students	
Transfer rate for Guard Reserve Military students	
Transfer rate for Military Spouse students	
Transfer rate for ALL Military Dependent	

Q78 Provide information regarding default rates for all students at your institution.

☐ 50-100%   ☐ 10-19%
☐ 30-49%   ☐ Below 10%
☐ 20-29%   ☐ Above 50% (Community Colleges only)

For the purposes of this question, "loan default rate" is defined as; A cohort default rate is a percentage of a school's borrowers in the US who enter repayment on certain loans during a federal fiscal year (October 1 to September 30) and default prior to the end of the next one to two fiscal years.

For further information on default rates please visit the Cohort Default Rate Home Page. Search Database at Click Here or copy and paste the URL into your browser for the guide.
https://fsapartners.ed.gov/knowledge-center/topics/default-management/cohort-default-rate-guide
Search the Database to find your school default rate Click Here or copy and paste the URL into your browser
https://nsldsfap.ed.gov/cdr-searchable-database/school/search

THIS INFORMATION Is available using the link above and should be provided.

Q79 Provide information regarding default rates for all Military and Veteran students at your institution.

☐ 50-100%   ☐ 10-19%
☐ 30-49%   ☐ Below 10%
☐ 20-29%   ☐ Above 50% (Community Colleges only)

For the purposes of this question, "loan default rate" is defined as; A cohort default rate is a percentage of a school's borrowers in the US who enter repayment on certain loans during a federal fiscal year (October 1 to September 30) and default prior to the end of the next one to two fiscal years.

For further information on default rates please visit the Cohort Default Rate Home Page. Search Database at Click Here or copy and paste the URL into your browser for the guide.
https://fsapartners.ed.gov/knowledge-center/topics/default-management/cohort-default-rate-guide

Search the Database to find your school default rate Click Here or copy and paste the URL into your browser
https://nsldsfap.ed.gov/cdr-searchable-database/school/search

Q80 Provide information regarding default rates for the following student demographics

Default rate for Active Duty Military students	
Default rate for Guard Reserve Military students	
Default rate for Military Spouse students	
Default rate for ALL Military Dependent students	

For the purposes of this question, "loan default rate" is defined as; A cohort default rate is a percentage of a school's borrowers in the US who enter repayment on certain loans during a federal fiscal year (October 1 to September 30) and default prior to the end of the next one to two fiscal years. Leave blank if unknown.

Q81 What is the median number of times students change majors?

- ☐ Less than 1
- ☐ 1-2
- ☐ 3-4
- ☐ 5-6
- ☐ 7+
- ☐ Unknown

Q82 What is the median number of times students Military and veteran students change majors?

- ☐ Less than 1
- ☐ 1-2
- ☐ 3-4
- ☐ 5-6
- ☐ 7+
- ☐ Unknown

Q83 What is the median number of years students take to complete their studies and graduate?

- ☐ Less Than 1 year
- ☐ 1-2 years
- ☐ 3-4 years
- ☐ 5-6 years
- ☐ 7+ years
- ☐ unknown

Q84 What is the median number of years Military and Veteran students take to complete their studies and graduate?
Round to the nearest whole year. Leave blank if unknown.

- ☐ Less Than 1 year
- ☐ 1-2 years
- ☐ 3-4 years
- ☐ 5-6 years
- ☐ 7+ years
- ☐ unknown

Q85 Provide information about the median student loan debt at your institution.

For the purposes of this question, "median student loan debt" is defined as the median amount of federal student loans borrowed for students' education at the institution. Leave blank if unknown.

Median loan debt for all students	
Median loan debt for military and/or veteran students	
Median Earnings for all students	
Median Earnings military and/or veteran students	

Q86 What is the your schools Job placement rate for all students?

For the purposes of this question, "job placement rate" is defined as the percentage of students who, within 180 days of the day they received their degree, certificate, or other recognized educational credential in a given year, obtained gainful employment in the recognized occupation for which they were trained or in a related, comparable, recognized occupation. Leave blank if unknown.

- [ ] 90-100%
- [ ] 80-89%
- [ ] 70-79%

- [ ] 60-69%
- [ ] 50-59%
- [ ] 49% or Less
- [ ] Unknown

Q87 What is the your schools Job placement rate for all Veteran Military students?

For the purposes of this question, "job placement rate" is defined as the percentage of students who, within 180 days of the day they received their degree, certificate, or other recognized educational credential in a given year, obtained gainful employment in the recognized occupation for which they were trained or in a related, comparable, recognized occupation. Leave blank if unknown.

- [ ] 90-100%
- [ ] 80-89%
- [ ] 70-79%
- [ ]

- [ ] 60-69%
- [ ] 50-59%
- [ ] 49% or Less
- [ ] Unknown

Q88 Provide information about job placement rates at your institution.

For the purposes of this question, "job placement rate" is defined as the percentage of students who, within 180 days of the day they received their degree, certificate, or other recognized educational credential in a given year, obtained gainful employment in the recognized occupation for which they were trained or in a related, comparable, recognized occupation. Leave blank if unknown.

Job placement rate for Active Duty Military students	
Job placement rate for Guard Reserve Military students	
Job placement rate for Military Spouse students	
Job placement rate for ALL Military Dependent students	

Q89 Does your institution have any of the following staff available for military servicemembers and veterans? *

Only include the Veterans Affairs (VA) certifying official if that person also provides information to military servicemembers and veterans about programs and services available to them.

- ☐ We have a full time dedicated admissions advisor for military servicemembers and veterans
- ☐ We have a full time veteran/military certifying official
- ☐ We have one central point of contact for military programs that handles these roles
- ☐ None of the above

Q90 *Please provide the contact information for your dedicated admissions advisor.*

Name, Email, and Phone Number are required fields.

- Name
- Email
- Title
- Phone
- Address

Please provide the contact information for your veteran/military certifying official *.*

Name, Email, and Phone Number are required fields.

- Name
- Email
- Title
- Phone
- Address

Please provide the contact information for your contact for military programs

Name, Email, and Phone Number are required fields.

- Name
- Email
- Title
- Phone
- Address

Q116 Does your institution have a dedicated central point of contact for military programs? *

Only include the Veterans Affairs (VA) certifying official if that person also provides information to military servicemembers and veterans about programs and services available to them

- ❏ Yes
- ❏ No

Please provide the contact information for your dedicated admissions advisor.

Name, Email, and Phone Number are required fields.

- Name
- Email
- Title
- Phone
- Address

Q117 Please provide the contact information for your marketing and/or PR coordinator.

Name and Email are required fields.

Name

Email

Title

Phone

Q118 Please provide the contact information for the management of your online school profile on the Military Friendly® website.

This person will have access to update your school profile information when published in late 2019. Name and Email are required fields.

Name

Email

Title

Phone

Q119 What is your institution's formal mailing address?

| |
| |
| |

All submissions are final no edits can be made after this point.

Thank you for taking our survey!

...that's step one. You're so close to finding out your Military Friendly® status, but first, we need to score your survey, factoring in publicly available information from federal databases.

Learn more about the survey process here, and look for your results on militaryfriendly.com soon!