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www.militaryfriendly.com/mfcguide/



Welcome to the Military Friendly® Companies joint survey!

This survey aims to collect and disseminate best practices in supporting the success of military community members, including veterans, Reserves/National Guard members, and military spouses, in their interactions with companies as employees, consumers, and suppliers. Previously, organizations had to complete separate surveys, leading to redundant data entry. The Military Friendly® Companies survey streamlines this process, allowing organizations to provide inputs once. These inputs are evaluated across various indices and contribute to an overall score for top-performing companies supporting the military community across multiple domains. At the survey's outset, you can choose which section(s) to complete, with general company information required only once. Completing as much of the survey as possible ensures a maximum score. Each section begins with clear instructions for efficient completion. For questions, various avenues are available for timely assistance.

Our FAQ on the Military Friendly website (https://www.militaryfriendly.c...) has the answers to most questions.

You can contact us directly by going to www.militaryfriendly.com/support.

The following questions will be used to classify your company during the scoring process please choose the response that best describes your organization.

General Company Information

This section is dedicated to publishing company descriptions of Military Friendly® designations and awards across various media channels, including G.I. Jobs magazine's December issue. All responses in this section will be published if your company earns our designation based on survey scores. Please review your responses for spelling and grammar accuracy. Once submitted, the information in this section cannot be altered or corrected after printing.

1 Classification Questions:

A. Enter the name of your organization to be used in print and/or digital publications.

Your company's name will be used for publishing – exactly as entered in this answer – for both print and digital purposes and can not be modified after submission.

Do NOT enter the name of a specific department or group within your organization.

B. What is the annual revenue generated by your company in USD?
Less than \$25 Million
□ \$25MM - \$99MM
□ \$100MM - \$499MM
□ \$500MM - \$999MM
□ \$1B - \$4.99B
□ Over \$5B

Help Text: This category is used to classify your company during the scoring process.

C. What is your company's tax filing status?		
☐ For Profit☐ Non-Profit☐ Government or Agency (federal/state/county/or	r city)	
D. Select the ownership classification of your comp	any.	
 □ Public (non-government) □ Private □ Government or Agency (federal or state) □ Other (Enter descriptive or additional Text in content or the content of the conten	mment box below)	
(Help Text: The Public/Private classification provides a standa the resident economy into broad economic sectors depending government.)		
The Public/Private classification divides the economy into three	ee sectors:	
 Public (government units and units controlled by the Private (all other units) Government or Agency (federal or state) 	government regulation)	
E. How many U.Sbased workers does your compa	ny employ?	
 □ 0 to 999 □ 1,000 to 4,999 □ 5,000 to 9,999 □ 10,000 to 24,999 □ 25,000 to 49,999 □ 50,000 to 99,999 □ 100,000 to 249,999 □ 250,000 and over 		
Help Text: This category is used to classify your company dur	ing the scoring process.	
F. Please indicate your company's primary industry, Employers List.	, as defined in our Military Friendly®	
Agriculture and Natural Resources Air and Rail Transportation Automotive Business Services Charitable and Human Services Construction/Infrastructure/Engineering Defense Energy, Extraction, and Utilities Financial Services and Banking Food Services Health and Pharmaceutical Services Hospitality Information Technology Insurance Manufacturing	 □ Publishing and Broadcasting □ Real Estate □ Retail Consumer Goods □ Logistics and Supply Chain □ Telecommunications □ Marketing and Advertising □ Trucking and Transportation □ Wholesale Trade □ Government Agency □ Higher Education □ Security/Emergency/Protective services □ Maritime 	

G.If your company provides consumer-facing products or services, please indicate your company's primary consumer-sector industry, as defined in our Military Friendly® Brands List. ☐ Agriculture and Natural Resources ☐ Retail Consumer Goods ☐ Air and Rail Transportation ☐ Telecommunications ☐ Automotive and Industrial ☐ Trucking and Transportation ☐ Business Services ☐ Wholesale Trade ☐ Beauty, Apparel, and Fashion ☐ Charitable and Human Services ☐ Construction Communications ☐ Defense Computers and Technology ☐ Crafts and Hobbies ☐ Energy, Extraction, and Utilities ☐ Financial Services and Banking ☐ Entertainment and Events ☐ Food Services ☐ Furnishings and Home Supplies ☐ Health and Pharmaceutical Services ☐ Holistic Health, Body, and Nutrition ☐ Hospitality and Travel ☐ Home and Garden

Oce and Electronics Online Services

☐ Pets, Animal Care or Supplies

Restaurants and CafesSports and Recreation

☐ Toys and Kids

2. Please Re-enter and confirm the name of your organization to be used in print and/or digital publications. As well as your primary survey takers information. (Not Published)

Company Name	
Survey Takers First Name	
Survey Takers Last Name	
Survey Takers Email	

☐ Information Technology

Publishing and BroadcastingReal Estate and Property

Insurance

☐ Manufacturing

General Company Information

We use much of this section to publish company descriptions of designated Military Friendly® designations and awards within various media, such as the December issue of G.I. Jobs magazine. All inputs in this section can and will be published should your company earn our designation by virtue of a qualifying survey score. Double-check your responses for spelling and grammar changes.

The information you provide in this section for publishing purposes will be submitted as-is and can not be altered or corrected after printed.

This information is published

3a.Describe your company in 50 words or less.

We use this section to publish company descriptions of designated Military Friendly® Employers within various media, such as the December issue of G.I. Jobs magazine. All inputs in this section can and will be published should your company earn our designation by virtue of a qualifying survey score.

*Double-check your response for errors all inputs in this section can and will be published as-is should your company earn our designation
3b.Describe why your organization is an excellent place for veterans to work in 100 words or less.
*Double-check your response for errors all inputs in this section can and will be published as-is should your company earn our designation
3c. Describe your organization's military program, benefits, or initiatives in 100 words or less.
*Double-check your response for errors all inputs in this section can and will be published as-is should your company earn our designation
4. Is your company a federal government contractor who is required to comply with the federal Department of Labor's Office of Federal Contractor Compliance Programs and regulations?
 ☐ Yes we are a federal contractor and we use the established Ofccp veteran hiring benchmark ☐ Yes we are a federal contractor- We use the National established veteran hiring benchmark ☐ No we are not a federal contractor but we Have a veteran hiring Benchmark ☐ No we are not a federal contractor and we do not have a veteran hiring benchmark.

Help Text: You may be a federal contractor:

If your company does business with the federal government you are most likely a federal contractor under Executive Order 11246. If your company does business with another company who holds direct contracts with the federal government, you are a subcontractor, e.g., a company makes a product or provides a service that is sold to a federal contractor. If you are a federal contractor or subcontractor with \$50K in contracts and 50 or more employees, your company is legally required to have a written Affirmative Action Program or Affirmative Action Plan.

Go back to the link (What is the Law Regarding EEO and AA) to find out which EEO laws apply to your facility...or

http://www.dol.gov/ofccp/regs/compliance/fags/juristn.htm

The OFCCP enforces Executive Order 11246, as amended, which prohibits federal contractors and federally-assisted construction contractors and subcontractors, who do over \$10,000 in Government business in one year from discriminating in employment decisions on the basis of race, color, religion, sex, or national origin. The Executive Order also requires Government contractors to take affirmative action to ensure that equal opportunity is provided in all aspects of their employment. OFCCP requires a contractor or subcontractor, as a condition of having a federal contract/subcontract, to engage in a self-analysis for the purpose of discovering any barriers to equal employment opportunity. No other Government agency conducts comparable systemic reviews of employers' employment practices to ferret out discrimination. OFCCP also investigates complaints of discrimination. Moreover, OFCCP programs prevent discrimination. For more information about OFCCP visit: https://www.dol.gov/agencies/ofccp Help Text: To develop an individualized hiring benchmark, contractors must take into account the five factors described in 41 CFR 60-300.45(b)(2). The first two factors are U.S. Department of Labor statistics on state-level availability of veterans, which are posted in the database below. For more detailed information concerning the five factors, as well as what to do with these values, visit the Using the Five-Factor Method to Develop an Individualized Hiring Benchmark webpage. More info and tools can be found at (select option 2): https://www.dol.gov/agencies/ofccp/vevraa/hiring-benchmark

5. What is your annual veteran hiring benchmark percentage for your affirmative action goals?

Please indicate your annual veteran hiring benchmark as a percentage of expected new hires. This is the percentage of your current workforce and hiring efforts for military outreach. Numeric form, no text or symbols.

□ 1%-3%	□ 13.1%-16%
□ 3.1%-5%	☐ 16.1%-20%
5.1%-7	20.1%-30%
7.1%-10%	☐ 30.1% and Up
□ 10.1%-13%	
example, if your response is 5.3% please enter take into account the five factors described in 41 Labor statistics on state-level availability of veter information concerning the five factors, as well a	percentage, please do not use symbols, text, or characters. For 5.3 To develop an individualized hiring benchmark, contractors must CFR 60-300.45(b)(2). The first two factors are U.S. Department of rans, which are posted in the database below. For more detailed as what to do with these values, visit the Using the Five-Factor chmark webpage. More info and tools can be found at:
6. Does your company have an ann	ual veteran hiring goal %?
If yes please enter the hiring goal % in the ne	ext question. Only use numeric form with no symbols or text in this field.
☐ Yes	
☐ No	
	If No Skip question 7

	Leave at 0 if unknown
	0 %
-	u answering this survey for your company overall, or for a smaller segmentess unit with the company?
	☐ Company☐ Separate business unit
If Q8 is op	otion 2 then: What is the name of this separate business unit?

7. What is your annual goal in % of annual hires?

NEXT COMPONENT

Welcome to the Military Friendly® Employers survey!

This survey helps us capture and share best practices in hiring and developing employees from the military community, including veterans, members of the Reserves/National Guard, and military spouses. The following instructions will provide you with all of the detail you will need to complete the survey efficiently. If you have questions, there are several options for timely answers:

- Our FAQ on the Military Friendly website (MilitaryFriendly.com) has the answers to most questions.
- You can contact us directly by going to militaryfriendly.com/support

Overview and Structure of the Survey

The Military Friendly® Employers survey takes a detailed look at the lifecycle of military employees: What employers do to attract, hire, and develop them; as well as the policies and practices with which employers support them along the way. Note that when we refer to "military employees" in this survey unless otherwise indicated, we are including active military, veterans, and members of the Reserves/National Guard. For some questions, we will also ask you to include military spouses in your consideration. Here is what the survey covers:

- Career Opportunities: The job fields best suited to military employees within your organization.
- Corporate Commitment:
 - Military Policies and Staffing
 - Guard and Reserve Policies: Your organization's policies to support members of the National Guard and Reserves who are called to active duty.
 - Training and Development: What your organization does to train military employees and help them develop throughout their careers.
- Hiring and Selection: How you locate and attract applicants from the military community.
- On-Boarding: How you help military employees get up to speed within your organization.
- Retention: Your organization's success at keeping military employees.
- Career Advancement: How you help military employees to progress in their career and professional development within your organization.
- Metrics: Outcome data such as hiring, retention, and career advancement rates.

Scoring and Methodology

Get a deep dive into the methodology of Military Friendly and why it sets the industry standard.

Organizations must successfully complete the Military Friendly® Employers portion of the Military Friendly® Companies survey to verify that they meet at least three of the following benchmarks:

- New Hire Retention Rate for Veterans is greater than 50%.
- New Hire Retention for Veterans is higher than for Non-Military Employees.
- New Hire Retention Rate for Guard & Reserve Employees is greater than 50%.
- New Hire Retention for Veterans is higher than for Non-Military Employees.
- Military Employee Turnover is lower than for Non-Military Employees.
- Military Employee Turnover is less than 20%.
- Promotions and Advancements of Military Employees are higher than for Non-Military Employees.
- The percentage of Military Applicants selected is higher than for Non-Military Applicants selected.
- Guard and Reserve policies exceed federal requirements.

Additionally, we use public data sources in our assessment. Companies are negatively scored or may be disqualified if the company was found in violation of veteran protections within the past 12 months.



Completing this portion of the survey:

Due to the breadth and depth of this survey, many organizations need to collect information from Several internal sources as part of the process. The following may help streamline the process for you:

- You may print this survey PDF so that you can review it offline.
- You can share your unique survey link with other stakeholders at your organization for their review.

Once all the data have been compiled, it typically takes several hours to enter into the survey system. Again, you can exit the survey and return later if you need to complete it in several sittings by clicking SAVE and EXIT. We can not recover unsaved data.

A Final Thought

Our goal is to help military employees have fulfilling careers. This survey offers an opportunity to share your organization's efforts on behalf of these employees, whose efforts and sacrifices have done so much for our country. We thank you once again for completing this survey and we are ready to help if you have any questions along the way.

COMPONENT 1 OF 4

You must participate and respond to three of the four survey components to be eligible for the Military Friendly Companies award and designation.

I have read, agreed, and reviewed the content above and would like to compete for designation as a Military Friendly Employer

- ➤ I have read, agreed, and reviewed the content above and would like to compete for designation as a Military Friendly Employer
- ➤ I do not want to participate in the Military Friendly Employers survey. I understand this will disqualify my submission from designation in this category.

10. Do you have a military-specific landing page opportunities for veterans, service members, or	•
☐ Yes	
□ No	
☐ In Progress Help text: We are asking specifically for a separate web page that is d sites veterans but is not solely dedicated to this demographic it does r	
If Yes Please provide the URL in the comment box:	
11. Select which military outreach, training, trans	== sition, or promotion programs you
currently operate for recruiting initiatives: Select all that a	pply
☐ Internships☐ On-the-job training programs	
Managerial training programs	
Apprenticeships	
☐ Networking events☐ Other	
☐ DOD Skillbridge or Pays Program	
☐ We do not offer outreach, training, transition, or p	promotion programs for recruiting initiatives
Comment Box/Additional Text: If Other please specify.	
12. What internal programs, initiatives, partners does your company partner with that support th	- ·
Department of Veteran Affairs (All or	☐ National Non Profit Organization- NOT
Any Programs) State Workforce Centers or programs	LISTED (Specify Below) ☐ Disabled Veterans National
IE JVSG State Veteran Reps (DVOP,	Foundation (DVNF):
LVER) DisabilityIN	☐ America's Warrior Partnership☐ Veterans of Foreign Wars (VFW)
☐ Disabled American Veterans: DAV	☐ Dod Skillbridge
☐ DirectEmployers	☐ Hire our Heroes
☐ VetJobs☐ Wounded Warriors	Recruit Military
Local Non Profit Organization (☐ GIJOBS ☐ Hire Purpose
Specify Below)	·
 U.S. Department of Labor Programs and Initiatives 	We do not partner or participate in programs that support Disabled
☐ Not Listed: Please detail in the	Veterans
comment box Comments:	
, 	

13. Please choose your top 10 job fields for veterans, service members, and/or military spouses to find employment.

This data is used to help us develop the Hot Jobs list for Veterans.

	Accountants and Auditors		Cyber Security Analysts		Hospitality Professionals
	Actuaries		Dental Technician		Human Resources
	Agricultural and Food		Earth Drilling Technicians	_	Managers
_	Science Technicians		CAD Technicians		Industrial-Organizational
	Agricultural Equipment		Electricians		Psychologists
	Operators		Emergency Medical		Insurance Sales Agents
	Aircraft/Aviation		Technicians		Lawyers
	Technicians		Environmental and Marine		Management Analysts
	Airfield Operations Specialists	_	Engineering Technicians		Market Research Analysts
	Atmospheric and Space		Environmental Engineers		Marketing Managers
	Science Technicians		Environmental Science		Math and Science
	Audio and Video		Specialists		Teachers
	Equipment Technicians	Ш	First-line Supervisors:	Ш	Media and
	Audio-Visual and		Construction and Trade Workers		Communications Specialists
	Multimedia Specialists		First-line Supervisors:		Medical and Health
	Automotive Technicians		First Responders		Services Managers
_	and Mechanics	\Box	First-line Supervisors:	\Box	Medical Appliance
	Biomedical Technicians		Food Services		Technicians
	Diesel Engine Specialists		First-line Supervisors:		Medical Assistants
	Cargo and Freight Agents		Mechanics, Installers, and		Medical and Nursing
	Geographic Information		Repairers		Secretaries
	Specialists	Ш	First-line Supervisors:		Morticians and Funeral
	Chefs and Head Cooks		Office and Administrative Workers		Services Technicians
\sqcup	Chemical Engineers		First-line Supervisors:		Nuclear Power Operators
	Commercial Divers		Personal Service Workers		Nurse Practitioners
	Commercial Pilots	П	First-line Supervisors:		Occupational Therapy
	Compensation and		Retail Sales Workers		Assistants
	Benefits Managers		First-line Supervisors:	Ш	Operations Managers: Operations Research
Ш	Computer Information		Transportation,		Analysts
	System Managers		Material-Moving, and	\Box	Operations Research
	Computer Hardware Engineers		Vehicle Operators		Analysts
	CNC Tool Programmers	Ш	Forensic Science Technicians		Paralegal and Legal
\exists	Computer Systems		Forest and Conservation		Assistants
	Analysts		Workers		Personal Care Aides
	CNC Operators	П	Forest Fire Inspectors and		Personal Financial
$\overline{\Box}$	Concierge and Guest		Prevention Specialists	_	Advisors
	Services		Operations Managers		Petroleum and Pump
	Construction and Building		Geological and Petroleum		Station Operators
	Inspectors		Technicians		Phlebotomists
	Construction Technicians		Health and Safety	Ш	Physical Therapy
	Credit Counselors		Engineers		Assistants
	Curators		CDL Drivers and		Pipelayers
	Customer Service		Operators		Plumbers and Pipfitters
	Representatives	Ш	Home Health Aides	Ш	Police and Patrol Ocers

 □ Power Distributors and Dispatchers □ Communications Tower and Equipment Technicians □ Rail Maintenance Technicians □ Registered Nurses □ Sales Account Representatives □ Sales: Technical and Wholesale 	 Sales: Financial Services Security Systems Technicians Community Service Managers Software Applications Developers Software Systems Developers Solar Technicians Statisticians 	 ☐ Survey Researchers ☐ Telecommunications Line Technicians ☐ Transportation Security ☐ Web Developers ☐ Wind Turbine Technicians ☐ Welders ☐ Community Service Managers
14. Does your company acce	pt technical certification credit	for military experience in
any field?	pr toomhour oor mhourion or our	To Timilary experience in
	nel who have been formally trained or ha hile in service versus civilian training.	ve relevant experience obtained
V	Time in service versus civilian training.	
☐ Yes		
☐ No	Question 15 and 16 if answer on Question	on 14 is no
Skip	adestron 13 and 10 h answer on Question	011 14 15 110
the information included clea	ob postings and within relevan rly displayed?	t employment policies? Is
☐ Yes ☐ No		
Help Text: Do you have clear ver	rbiage displayed on your job postings that de	tails your acceptance of military
equivalency substitutions for exp Example: "and/or Military experie	erience requirements? ence equivalency may substitute for some rec	quirements."
16. For which roles or technic	cal certifications do you accept Comma-separated list	t military experience?
Please list the roles or experience requir	ements where military experience may subst comma.	itute and separate the options with a
17 Does your company offer	career roles where the highest	t education required is:
Credentials or licensure?*	and the management	. oaaoanon roquirou io.
☐ Yes		
□ No		

This information may be published on your company profile
If No Skip Question 18

required is: Certificates, Credentials, or licensure.
Please choose 5 from the list provided in Q16
19. Does your company offer career roles where the highest education required is: Associate Degrees?* ☐ Yes ☐ No
This information may be published on your company profile If No Skip Question 20
20. Please select the 5 of your most desirable jobs where the highest education required is: Associate Degrees
Please choose 5 from the list provided in Q16
21. Does your company offer career roles where the highest education required is: Bachelor's Degree?* Yes No
This information may be published on your company profile If No Skip Question 22
22.Please select the 5 of your most desirable jobs where the highest education required is: Bachelor Degrees
Please choose 5 from the list provided in Q16
23. Does your company offer career roles where the highest education required is: Advanced Degrees?* Yes No
This information may be published on your company profile If No Skip Question 24.
24.Please select the 5 of your most desirable jobs where the highest education required is: Advanced Degrees.
Please choose 5 from the list provided in Q16
25. Please list your top 5 metro location ZIP codes for veterans, service members, and/or military spouses to find employment. a b c

18. Please select the 5 of your most desirable jobs where the highest education

26. Select which military employee career advancement programs you currently operate*:

Check all that apply.
 □ Apprenticeships for transitioning military veterans or service members □ On-the-job training programs (other than apprenticeships) for veterans or service members □ Work skills training programs for veterans or service members □ Managerial training programs for veterans or service members □ Career mentoring for military veterans or service members □ Career "fast-tracking" or high potential identification and development for military veterans or service members □ Networking events for military veterans or service members 8 Professional gatherings or summits for military veterans or service members 9 Other (please specify) □ Certification or credentialing reimbursement or cost covered by company □ Professional gatherings or summits for military veterans or service members □ Other program not listed (please specify in the box below) □ We do not offer career advancement programs
Comments:
Skip Question 27 if Question 26 is "We do not offer career advancement programs"
27. Are any of the above apprenticeship programs or-on-the job training programs eligible for GI Bill or MyCAA federal education funding?
☐ Yes ☐ No

CORPORATE COMMITMENT

This section focuses on the governance, staffing, and policies that formalize your organization's commitment and is divided into the following sections:

- Governance and Military Employee Policies
- Guard and Reserve Policies: Your organization's policies to support members of the National Guard and Reserves who are called to active duty.

29. Does your organization have an explicit commitment to serving the military and/or veteran community*?
 Yes, and our Chief Executive Officer/President (public company) or business owner (private company) has signed a formal commitment Yes, We have a Commitment but our Executive officer has not formally signed a policy In Progress No
If answer on Question 29 is No than Skip Question 30 and Question 31
30. Is this commitment incorporated into the organization's mission, vision, and values*?
☐ Yes ☐ No
31. Please provide a link to the above policy or statement of commitment.
32.Is your Chief Executive Officer/President (public company) or business owner (private company) a military veteran?
☐ Yes ☐ No
If Q32 is "No" Skip Question 33
33. In the event of a media request or request for a quote please provide the information for your Chief Executive Officer/President (public company) or business owner (private company) who is a military veteran.
First NameLast Name
Title
Best way to contact
☐ Tel ☐ Email

Click on 0 if unknown 35. Does your company encourage veterans and service members to self-identify through additional means beyond a survey or a voluntary self-id form at hire? ☐ Yes □ No If Q35 is "No" Skip Question 36 36. Please choose the methods that best describe how you use to encourage veterans and service members to self-identify their status. ☐ EEO & Candidate Experience surveys ☐ Military specific gear or Swag ☐ Questionnaire Upon Application ☐ Networking Events Questionnaire Upon Hire ☐ Paid time off or paid military volunteer opportunity ■ Military Holiday Recognition ☐ Veteran Specific Events or Training ☐ BRG/ERG, resource groups, or affinity ☐ Education/Certification programs groups exclusively for military ☐ Employee management system, CRM, ☐ Honor Wall or Displayed/Physical ATS, or HRIS System Plaque or recognition ☐ Internal Recognition (Intranet, Employee Communications) ☐ Mentorship/sponsorship opportunities ☐ External/Public Recognition (IE ☐ Recruitment efforts to reach fellow Employee highlights in emails, active/former service members websites, or other communication (referral programs) channels)) ☐ Special gifts or challenge coins ☐ Unique Employee Markers (IE Other: Please Describe in the Badges, Lanyards, Pins, Uniforms, comment box Helmet Stickers) ☐ None

34. What percentage of company leadership (C-level Executives) are military

veterans?

Guard and Reserve Policies

These questions address salary and pay policies with regards to Guard and/or Reservists called to active duty.

38. Does your company provide the following pay benefits to Guard and/or Reserve employees called to active duty who are exempt/salaried employees? * Are there any time limitations to these benefits?

This question does not apply to hourly/non-exempt employees. ☐ Offers Full Pay, No Time Limitations ☐ Offers Full Pay, 1 Year or Longer ☐ Offers Full Pay, Less than a Year ☐ Salary Differential, No Time Limitations ☐ Salary Differential, 1 Year or Longer Time Limitations ☐ Salary Differential, Less than a Year Time Limitations ■ No benefits offered for exempt/salaried employees 39. Are salaried Guard and/or Reserve employees called to active duty guaranteed the same or similar career path upon their return? (If Your RESPONSE IS "SAME OR SIMILAR" and same role or position is not guaranteed choose the response "SIMILAR") This question does not apply to hourly/non-exempt employees. ☐ Same ☐ Similar □ Not Guaranteed ☐ Other, Please Explain In Comment box 40. Does your company provide full pay to Guard and/or Reserve employees called to active duty who are paid for hourly/non-exempt workers? Are there any time limitations to these benefits? This question does not apply to exempt/salaried employees ☐ Offers Full Pay, No Time Limitations ☐ Offers Full Pay, 1 Year or Longer ☐ Offers Full Pay, Less than a Year ☐ Salary Differential, No Time Limitations ☐ Salary Differential, 1 Year or Longer Time Limitations ☐ Salary Differential, Less than a Year Time Limitations ■ No benefits offered for exempt/salaried employees 41. Are Guard and/or Reserve employees who are paid hourly and called to active duty guaranteed the same or similar compensation upon their return? If Your RESPONSE IS "SAME OR SIMILAR" and same role or position is not guaranteed choose the response "SIMILAR" This question does not apply to exempt/salaried employees. ☐ Same ☐ Similar □ Not Guaranteed ☐ Other, Please Explain In Comment box

42. Does your company's medical plan continue employees called to active duty? Are there time			
 ☐ Yes, with no time limitations on coverage ☐ Yes, with 1 year or longer time limits ☐ Yes, with time limits less than 1 year ☐ No 			
Skip Question 43 if Question	on 42 is "No"		
43. Does the continued medical coverage includ limitations to this benefit?	e dependents? Are there time		
 Yes, with no time limitations on coverage Yes, with 1 year or longer time limits Yes, with time limits less than 1 year No 			
44. Do life insurance benefits continue for Guard and/or Reserve employees called to active duty?			
 ☐ Yes, with no time limitations (Duration of coverag ☐ Yes, with 1 year or longer time limits ☐ Yes, with time limits less than 1 year ☐ No 	e)		
45. Are returning Guard and/or Reserve employees provided with an on-ramping program aimed at reintegrating them into your business and changes that occurred during their absence? What is the duration of the program?			
 Yes, 1 hour or less Yes, Less than a day, but more than an hour Yes, Less than a week, but more than a day Yes, 1 week or more No 			
46. Has your company received any of the following awards from community partners, ESGR or the Secretary of Defense? or has your company signed the ESGR Statement of Support? *			
Check all that apply.			
 □ Patriot Award □ Spouse Patriot Award □ Seven Seals Award □ Above and Beyond Award □ Pro Patria Award □ Extraordinary Employer Support Award □ Secretary of Defense Employer Support Freedom Award 	 □ We have signed the ESGR Statement of Support □ Military Saves Award □ American Legion National Employer of the Year □ Hire VETS Medallion □ Veterans of Foreign Wars Employer of the Year □ USO Distinguished Service Award 		

Friendly Designation	
☐ MOAA Distinguished Service Award	
For more informati	on on these awards please visit:
https://www.esgr.mil/Emp	loyer-Awards/ESGR-Awards-Programs
sector employer in their state or territory. Recipients had employees through their leadership and practices, incl	ch ESGR State Committee to one small, one large, and one public ave demonstrated the greatest support to Guard and Reserve luding adopting personnel policies that make it easier for employees to the highest level award that may be bestowed by an ESGR State
· ·	nd Beyond Award, who have had at least one supervisor or other have signed a Statement of Support are eligible for the Pro Patria
	r company has implemented in support of nunity, as well as the number of years your with the programs.
List your longing running program first	
Program Name 1:	Years involved in Program 3:
Years involved in Program 1:	Program Name 4:
Program Name 2:	Years involved in Program 4:
Years involved in Program 2:	Program Name 5:
Program Name 3:	Years involved in Program 5:
48. Has your company partnered with DVOP's or LVER's at the state workfo Yes, at a local level	or leveraged resources provided by your orce agency offices?
Yes, we do this nationally	
☐ No	
☐ Unsure/Not known	
Hala Tark The Life Carlot of the Court (1900)	and the second s

□ None

☐ Previous or Past awardee of a Military

Help Text: The Jobs for Veterans State Grants (JVSG) program provides federal funding, through a formula grant, to 54 State Workforce Agencies (SWAs) to hire dedicated staff to provide individualized career and training-related services to veterans and eligible persons with significant barriers to employment and to assist employers fill their workforce needs with job-seeking veterans.

Program Staff: The JVSG program supports the Disabled Veterans' Outreach Program (DVOP) specialist position, Local Veterans' Employment Representative (LVER) staff, and Consolidated Position staff. DVOP specialists provide individualized career services to veterans with significant barriers to employment, with the maximum emphasis directed toward serving veterans who are economically or educationally disadvantaged. Veterans with barriers include homeless veterans and vocational rehabilitation clients. Local Veterans' Employment Representatives conduct outreach to employers and business associations and engage in advocacy efforts with hiring executives to increase employment opportunities for veterans and encourage the hiring of disabled veterans. Consolidated Position staff serve in a dual role as DVOP and LVER.

Training and D	evelopment
What your organization does to train military empl caree	
50. Does your company provide training or omanagers, human resources managers, or emilitary employees? * For which groups is tr	xecutives regarding the retention of
 Yes, provided for Recruiters Yes, Provided for Human Resources Managers Yes, Provided for all Talent acquisition or HR Staff Yes, provided for Hiring Managers Yes, Provided for All Managers If Answer on question 50 is No we do not provide 51. Please provide additional details about y training program referred to in the previous above required to attend or engage with you training program. Please select all of the TRI	our company's military employment question. Are any of the groups selected ur company's military employment
 ☐ Recruiter training mandatory ☐ Hiring Manager training is mandatory ☐ HR Manager training is mandatory ☐ Senior Executives training is mandatory ☐ Talent acquisition or HR Staff training is mandatory 	 Training is mandatory for all employees ERG/BRG or employee resource group training is mandatory Training is mandatory All Managers Senior Managers training is mandatory Senior Managers training is mandatory

52. How are your military employment training programs delivered? Check all that apply. ☐ Live and/or on-demand webinars Licensed web-based training ☐ Public workshops ☐ Consultant(s) ☐ Onsite, instructor-led, live delivery ☐ Web-based training ☐ Other Enter Other details in the comment box: 53. What is your total annual budget for military employment training? Enter the amount in standard dollar format in the comment box and do not use symbols or text characters. For example: if your total budget amount is seventeen thousand enter 17,000.00 ☐ Not Known ☐ Do Not Disclose ☐ Dollar Amount Enter Dollar amount in the comment box 54. What is the estimated average cost of training per head dedicated to improving military employment knowledge and outcomes? Enter the amount in standard dollar format in the comment box do not use symbols or text characters. For example: if your total budget amount per head is two hundred and fifty dollars enter 250.00 ☐ Not Known □ Do Not Disclose □ Dollar Amount Enter Dollar amount in the comment box

This data is not shared publicly. It is used to calculate commitment percentages during the scoring process.

Enter the amount in standard dollar format in the comment box do not use symbols or text characters.

to find this data you can divide the number of people trained by the total budget amount.

55. What are the most needed/desired training topics regarding the development of your military employment program?

Check all that apply

☐ Building a Commitment and Planning a Strategy
 Creating a Culture of Collaboration, Service, and Philanthropy Benchmarking Best Practices and Establishing Program Goals
☐ Complying with Veteran Employment Laws and Regulations
☐ Developing Military Friendly Policies
☐ Identifying and Nurturing Military Friendly Partnerships
☐ Sourcing and Recruiting Military Talent
☐ Marketing and Branding to Military Talent
Accommodating Disabled Military Talent
☐ Matching, Screening, Interviewing, and Hiring Military Talent
☐ Onboarding and Assimilating Military Talent
☐ Understanding Military Structure, Culture, Occupations, and Transition
 ☐ Training, Developing, and Advancing Military Talent ☐ Engaging, Supporting, and Retaining Military Talent
☐ Training Employees to Understand and Support Military Talent
☐ Measuring and Evaluating Program Success
_ modeaning and _randaming recognition of the control of the contr
Hiring and Selection
Attracting and sourcing applicants from the military community.
57. Does your company have an annual budget set specifically for military recruiting efforts and hiring initiatives?
☐ Yes
□ No
If anyone an Operation E7 is no Chin Operation E0
If answer on Question 57 is no Skip Question 58
Answer "yes" only if this is a dedicated budget for military efforts only or if you have an allocated percentage of your budget
set aside specifically for military hiring.
set aside specifically for military hiring.

59. What percentage of your company's annual recruiting budget is targeted exclusively toward military hiring?

This information is not publ			ublicly, the da ur military pro		o determine overall operational
0 % ←					> 100%
This question is mandate	ory please enter an	estimated p	ercentage if ac	ctual is unkno	own use estimate or click zero
60. Does your compa military veterans, ser				o work s	pecifically on recruiting
☐ Yes ☐ No					
	Skip Question	61 if answe	er on Questic	on 60 is "NC)"
general efforts include the milital measured solely by their response specify that their allocated time general recruiting to which milit	rcing outcomes. Do ary. For example, it nsibilities or perform to military recruitir tary applicants are ies or performance	o not answer f a specific re mance in the ng is 50% on included and in military of	yes if this empecruiter splits the two areas one the next popul measured on utreach then re	ployee focuse heir focuses of e of which is r lated question their general	es on all recruiting in which your on two diversity pockets and is military you may answer "yes" ther
61. What percentage of service members, and		on avera	ge, is allo	cated to	recruiting veterans,
 □ 1%-5% □ 6%-10% □ 11%-20% □ 21%-30% □ 31%-40% □ 41%-50% 				51%-60% 61%-70% 71%-80% 81%-90% 91%-99% 100%	
Please list an estimated pe	ercentage if the e	•	ntage is unkn response.	own. This q	uestion is mandatory and mus
62. How many dedica company employ?	ted military r	ecruiters	or militar	y prograr	m managers does your
This information is not pu operational commitment t			ed publicly, t	he data is	used to determine overall
0 People ←					> 100+People

Please list the number of dedicated positions for this role. If you have an open requisition in this area please include this in your total number of positions in which you employ. Skip Question 63 if answer on Question 62 is equal to zero

63. What percentage of these employees are themselves veterans, active military, or military spouses?

This information is not publicly displayed nor shared publicly, the data is used to determine overall operational commitment to your military program. Choose 0 if unknown, choosing N/A may have a negative impact on your overall score. 64. Does your company offer specific Accommodation Programs to support the physical and psychological needs of disabled military employees? ☐ Yes □ No 65. Does your company sponsor an Employee Resources Group (ERG), Veterans Affinity Network (VAN), or other sanctioned professional community for employees with military experience? ☐ Yes □ No Skip Question 66 is answer on Question 65 is No 66. In 100 words or less, please describe the benefits, and services provided through the ERG or VAN. ☐ Transition Assistance Programs: Helping veterans transition smoothly into civilian work environments. ☐ Mentorship Programs: Pairing veterans with experienced employees for guidance and support. Career Development Workshops: Offering training sessions focused on professional growth and advancement opportunities. ☐ Networking Events: Organizing events to facilitate connections among military veterans within the company. Resource Referral Services: Providing information on external resources for veterans, such as counseling services or financial assistance programs. Recognition Programs: Recognizing and celebrating the contributions of military veterans within the company. Assistance or Advocacy for Flexible Work Arrangements: Offering flexible schedules or remote work options to accommodate military obligations. ☐ Continuing Education Benefits: Providing tuition assistance or reimbursement for veterans pursuing further education. ☐ Veteran Hiring Initiatives: Actively recruiting and hiring veterans for open positions within the company.

Community Service Opportunities: Organizing volunteer activities or service projects to give

back to the community.

	Family Support Programs: Extending benefits and support services to the families of military veterans.
	Communications and news Dissemination: Closed network communication on military affiliated activity, news, and policy updates.
	Cross-Functional Training Opportunities: Providing opportunities for veterans to gain experience in different departments or roles within the company
	Swag or unique Markers: Employee swag representing military experience, support, or affiliation
	Veteran-specific Onboarding Programs: Tailoring onboarding processes to address the unique needs and experiences of military veterans.
	Diversity and Inclusion Initiatives: Promoting diversity and inclusion efforts within the company, including those focused on supporting military veterans and their integration into the workforce.
	Career Fairs: Organizing career fairs specifically tailored to veterans, featuring employers interested in hiring military talent.
	Leadership Opportunities: Offering opportunities for veterans to take on leadership roles within the ERG or VAN, fostering professional growth. Other
	None
Other	Detail in comment Box:
	-
	hich of the following practices has your organization implemented as part of the oplication process for veterans, service members, and spouses?
	Check all that apply.
	Applicants are marked and/or tracked as veterans, service members, or military spouses Applicants are given contact information for company employees who focus specifically on hiring military
	Applicants are contacted by a company employee who focuses specifically on hiring military Applicants are put in touch with current employees who are veterans, service members, or military spouses
	Applicants are tracked after they are hired in a separate, voluntary survey for new employees Applicants are offered a military skills translation tool to identify job opportunities in the company that are a good fit for military candidates None

68. Which sourcing methods does your organization use to find and attract military talent?

First, check all that apply.

Next, provide any information you think would be relevant (such as important program details; how often you use a particular sourcing method; etc.) in the comments section. This section is scored.

couroing metrica, etc./ in the commen	ilo occiloni. Tillo occiloni lo occilo.	
 Military Placement Firms (external recruiters) Military Job Boards Social Media/Web-based Networking Print Advertising Career Fairs (Virtual) Career Fairs (In Person) Professional Alumni Associations Federal Government Resources (e.g., Joining Forces) State Government Resources (e.g., Joining Forces) Non-profit Groups College Campuses A presence in TAP/ACAP and/or Military Bases Department of Veteran Affairs 	 US Chamber and Department of Defense Transition Summits Army Soldier For Life Programs (e.g., Career Skills Program) Digital Marketing (In House) Digital Marketing or recruitment marketing agencies Continuing education or certification programs Fellowship, internship, leadership programs Military staffing agencies Internal referrals or Erg/BRG/Van referrals AI-Powered Talent Search Tools Other None of the above Comment Box enter details: 	
Department of Veteran Affairs		
69. Does your company provide specialized the military community? Yes No	onboarding programs for new hires from	
Skip Question 70 if C	Question 69 is No	
70. Are any of the following resources used to communicate these programs?		
Select all that Apply Please specify the unique benefits of the comment box.	of your specialized military onboarding programs in	
Welcome letter/Onboarding Packet	 □ A Veteran or Military Spouse is assigned as a Sponsor/Mentor/BattleBuddy □ A Sr Leader or Executive is assigned as a Sponsor/Mentor/BattleBuddy 	

	Training or Employee development course or LMS Course		Intranet, or internal communications platforms OJT, Training, or Development programs		
	Orientation Luncheon or in Person Meet and Greet		(Longer than one year) OJT, Training, or Development programs		
	Instructor Led or Live Training Program Volunteer Opportunities and Activities Off Site Networking or Community Events On Site Networking or Community Events Employee EAP or Assistance Program/Network Formalized Peer Support Program (Longer than one year)		(Less than one year) External Partnerships or External Champions (Non Employee) Other: Please detail in comment box None Comments		
	Military Swag, Gifts, or Unique Markers Website, Social Media, External Marketing Channels				
	Does your company provide formal spo e military community and how long do th		• •		
72.	☐ Yes, they last less than 6 months ☐ Yes, they last more than 6 months ☐ Yes, The duration varies depending on the ☐ No we do not provide a formal Mentor Program. Does your company track retention among the program is the provided in t	gram			
	☐ Yes ☐ No				
	Skip Question 73 if Question 72 is "No"				
	. Please provide the Retention Percentag -month period or most recent full-year re				
Th	nis information is not publicly displayed nor shared pu commitment to you	-	· · · · · · · · · · · · · · · · · · ·		
	0 % ←				

This is an estimated percentage. Click 0% if unknown. Unknowns may have an impact on your overall score

74. Does your company track retention among newly hired employees with military experience?
☐ Yes ☐ No
Skip Questions 75,76,77,78 if answer on Question 74 is "No"
75. Is your company retention rate among employees with military experience greate than 50%?
☐ Yes ☐ No
76. What is the estimated percentage for your company's veteran retention rate?
This information is not publicly displayed nor shared publicly, the data is used to determine overall operations commitment to your military program.
0 % ← > 100%
This is an estimated percentage. Click on 0% if unknown. Unknowns may have an impact on your overall score
77. Are your retention rates for military veterans higher than those of other non-military employees in general? (Question will display responses from Question 74 and 77.)
☐ Yes ☐ No
Does your company retain veterans or military-affiliated employees at a higher rate than your overall workforce population

78. Are your retention rates for Guard and Reserve personnel higher than those of other non-military employees in general?

☐ Yes
□ No
Does your company retain guard and reserve employees at a higher rate than your overall workforce population?
79. Does your company offer any of the following programs to support the retention and development needs of military employees? Check all that apply.
☐ Mentorship Programs☐ Peer Support Programs
☐ Professional Development/Continuing Education
 □ Program or initiative directed at shifting the role or department to retain the employee □ None of the above
80. What is the total number of employees in your organization, including both military and non-military employees?
Numeric form only. Do not use symbols, text or characters.
☐ Global Total ☐ US Based
☐ Total number of Military Employees (G&R, Veterans, Military Spouse:
81. What percentage of your US-based employees are Transitioning Veterans, Guard and Reservist, Military affiliated, or Military Spouses:*
For a definition or explanation around "transitioning" or "Military Affiliated," population click HINT If unknown SELECT 0
0 %
82 . Of the total number of employees who are transitioning military members or veterans, how many are in the following demographic categories?

For definition or explanation around "transitioning" population click HINT(?)

Numeric form only. Do not use symbols, text or characters.

Transitioning military members or veterans	Guard and Reserve Personnel
	☐ Men
☐ Men	☐ Women
☐ Women	☐ No Gender
☐ No Gender	
☐ Total	
Enter 0 if unknown. Entering 0 as your response can and	I may have a negative impact on your overall score.
83. Out of your total number of employees were officers compared to enlisted service	
Click 0 if unknown. Entering 0 as your response can and	may have a negative impact on your overall score.
0 % ←	> 100%
84. Of the total number of employees with following demographic categories? Numer	
Enlisted	Officer
Enlisted	Officer
Enlisted o Men	Officer o Men
Enlisted Men Women	Officer
Enlisted o Men	Officer o Men
 Men Women No Gender 	Officer
 Enlisted Men Women No Gender Total Enter 0 if unknown. Entering 0 as your response can and	Officer
Enlisted O Men O Women O No Gender O Total Enter 0 if unknown. Entering 0 as your response can and Numeric form only. Do not untering 1.	Officer Officer Men Women No Gender Total I may have a negative impact on your overall score. se symbols, text or characters.
Men Women No Gender Total Enter 0 if unknown. Entering 0 as your response can and Numeric form only. Do not use 85. What is the total number of NEW HIRE	Officer Officer Men Women No Gender Total I may have a negative impact on your overall score. se symbols, text or characters.
Men Women No Gender Total Enter 0 if unknown. Entering 0 as your response can and Numeric form only. Do not use the state of New Hires are described as the New hires are described as the state of New Hires ar	Officer Officer Men Women No Gender Total I may have a negative impact on your overall score. se symbols, text or characters. S in the demographic categories below:
Men Women No Gender Total Enter 0 if unknown. Entering 0 as your response can and Numeric form only. Do not use the state of New Hires are described as the New hires are described as the state of New Hires ar	Officer Officer Men Women No Gender Total I may have a negative impact on your overall score. se symbols, text or characters. S in the demographic categories below: se hired within the last 12 months.

Enter 0 if unknown. Entering 0 as your response can and may have a negative impact on your overall score.

86. What percentage of your NEW HIRES are transitioning military members and veterans?*

Click hint for an explanation or categorical definition of "Transitioning" in relation to this survey response

If unknown Click 0		
0 % ←	> 100%	
37.Of the total number of NEW HIRES how reategories?	many are in the following demographic	
For definition or explanation around "t	ransitioning" population click HINT(?)	
Numeric form only. Do not use	symbols, text or characters.	
Transitioning military members or veterans	Guard and Reserve Personnel	
 Men Women No Gender Total Enter 0 if unknown. Entering 0 as your response can and management of the control of th		
38. What percentage of your NEW HIRES are If unknow		
0 % ←	> 100%	
39. Does your company Leverage any of the fol promotion/advancement or career progression to & Reserve)?*:		
 External Hires vs. Internal Military Candidat Turnover Statistics for military community enders Military employee promotion rates Managerial training program participation by 	mployees	

 Military employee engagement scores / survey results Development plan tracking / progression for military employees Project / responsibility assignment ratios for military employees Other (please specify in comment box) We do not track career progression for military employees
If Answer on 89 "We do not track career progression for military employees" Skip Question 91, Question 92, Question 93, and Question 94
91. Are promotion/advancement rates for military veterans better than those for non-military personnel in general?
☐ Yes ☐ No
92. Are promotion/advancement rates for Guard and Reserve personnel better than those for non-military personnel in general?
☐ Yes ☐ No
Help Text: Include all tracked Guard and Reserve personnel in this number. If your self Id initiatives do not separate prior service affiliation from Guard and Reserve service do not include the total self-identified military population when calculating your response in this section.
93. What percentage of promotions/advancements are transitioning military members or veterans?
0 %
Please use an estimated percentage if actual is unknown. This question must contain a response. If this question is N/A, CLICK ZERO on the sliding scale, choosing this option may have an impact on your overall score.
94. What percentage of promotions/advancements are members of the Guard and Reserve?
0 % ← > 100%

Please use an estimated percentage if actual is unknown. This question must contain a response. If this question is N/A, CLICK ZERO on the sliding scale, choosing this option may have an impact on your overall score.

This question is mandatory and must contain a response. Click Hint (?) for more details. □ 0%-2% ☐ 15.1%-20% 2.1%-5% 20.1%-25% ☐ 5.1%-7% **25.1%-35%** 7.1%-10% 35.1%-50% ☐ 10.1%-15% ☐ 50.1% or Greater Enter % in the Comment Box_____ 96. Please provide the Turnover Percentage for ALL NEW HIRES. (Hired in the last 12 months or most recent full year reporting period available.) This question is mandatory and must contain a response. Click Hint (?) for more details. □ 0%-2% ☐ 15.1%-20% 2.1%-5% 20.1%-25% ☐ 5.1%-7% 25.1%-35% 7.1%-10% 35.1%-50%

95. Please provide the Turnover Percentage for ALL NEW HIRES. (Hired in the last 12

months or most recent full year reporting period available.)

□ 10.1%-15%

Enter % in the Comment Box_____

General conclusion Questions Located Further in the PDF

☐ 50.1% or Greater



Military Friendly® Spouse Employers Introductory Page

Instructions

Welcome to the Military Friendly® Spouse Employers survey! This survey helps us capture and share best practices in hiring and developing employees from the military spouse community. The following instructions will provide you with all of the detail you will need to complete the survey efficiently. If you have questions, visit our FAQ section on the Military Friendly website (MilitaryFriendly.com). It has the answers to most questions. You can contact us directly by going to militaryfriendly.com/support. Always check the hint button on the question for specifics.

Overview and Structure of the Survey

The Military Friendly® Spouse Employers survey takes a detailed look at the lifecycle of military spouse employees: What employers do to attract, hire, and develop them; as well as the policies and practices with which employers support them along the way. Note that when we refer to "military employees" in this survey unless otherwise indicated, we are including active military, veterans, and members of the Reserves/National Guard. For some questions, we will also ask you to include military spouses in your consideration.

A Final Thought:

Our goal is to help military spouse employees have fulfilling careers. This survey offers an opportunity to share your organization's efforts on behalf of these employees, whose efforts and sacrifices have done so much for our country. We thank you once again for completing this survey and are ready to help if you have any questions along the way.

PLEASE CHECK YES TO CONTINUE TO THE MILITARY SPOUSE PORTION OF THIS SURVEY. YOU MUST CHECK YES AND RESPOND TO THE RELATIVE QUESTIONS TO BE CONSIDERED FOR THE MILITARY SPOUSE FRIENDLY EMPLOYER DESIGNATION.

Only check no if you do not wish to be considered for this designation and would like to skip to the next portion of the survey. You must respond to three of the four survey components to be eligible for the Military Friendly Company's award and designation. You must complete all remaining components of the survey to qualify for the Military Friendly Company's award if you decline to participate in this section.

You can not edit or modify your responses after submission.

COMPONENT 2 OF 4

Yes I would like to participate in the Military Spouse Friendly Survey
No I do not want to participate

98. Does your company identify, track, or encourage self ID for military spouses/dependents, or is your company aware of employees who are military spouses or dependents??	
☐ Yes ☐ No	
If answer on 99 is No Skip Questions 100 and 101	
99. Please choose the methods you use to encourage military spouses or dependents to self-identify.	
Check All that Apply	
 □ Voluntary based questionnaire upon hiring and yearly inquiry □ Employee resource or assistance programs □ Military Spouse Hiring page on website □ Veteran or Military Spouse Hiring page on website □ External Military Spouse Groups or Associations (example MSEP) □ Internal Military Spouse Groups or Associations (example ERG/BRG/VAN) □ Diversity training that includes Self Id □ Swag or unique employee markers □ Emblems or Logos for employee signature or swag □ Referral hiring process or direct conversation □ Newsletter and direct email outreach, Internal communication □ Military Spouse Social Events; Military Holidays/Recognition (i.e., National Military Spouse Day; NMAM) □ Other: please define below □ None of the above 	
100. Please describe the methods you use to encourage military spouses or dependents to self-identify that where not listed in the above question.	
•	
101. Does your company have programs or policies in place to assist military spouses with job relocation due to military-related moves?	
Click hint(?) for clarity	
☐ Yes ☐ No	

Help Text:If a military spouse has a permanent change of station or receives orders that lead a relocation does your company allow them to transfer to another location or office or offer assistance with placing them into subsidiary, sister, or partnered employer local to where they are moving to.

102. If an employee needs to take a temporary leave of absence during employment due to his/her spouse's deployment, will the employee's position remain available upon the service member's return?

If Response is "Same or Simliar" Choose option "Yes - The similar position will be available"
 Yes - The same position will be available Yes - The similar position will be available No
103. Do spouses whose service member is deployed have the option to shift to the following types of employment?
Choose all that Apply
 □ Can Shift to Part Time Employment □ Can shift to hybrid remote work model □ Can shift to full remote □ None of the above
104. Is your company a member of any of the following Military Spouse Specific Programs or initiatives?
 Military Spouse Employment Partnership (MSEP) Military Spouse Fellowships Caregiver Fellowships Military Spouse Transition Assistance Program initiatives State Workforce Programs For Military Spouses Local Organization that specifically focus on Hiring Military Spouses National Organization that specifically focus on Hiring Military Spouses Military Spouse Employment Awards/Recognition Programs Other None of the Above
List other in the Comment Box

Help Text: The Department of Defense Military Spouse Employment Partnership (MSEP) connects military spouses with hundreds of partner employers who have committed to recruit, hire, promote and retain military spouses.

For additional information on MSEP https://msepjobs.militaryonesource.mil/msep/

105. Which military spouse outreach, training, transition, or promotion programs do you currently operate?

Check all that apply.

	Internships for military spouses On-the-job training programs for military spouses Managerial training programs for military spouses Apprenticeships marketed to military spouses Outreach and Networking events for military spouses Non-profit or community based programs that support Sponsorship and partnerships with small military spouse Employee Resource Group or Affinity Group Peer Referral Program Presence or Support services offered in the Transitic Tuition Reimbursement, or Paid Certification Trainin We Partner With Nonprofits that support Military Spouse	ort military spouses ouse owned businesses on Assistance Program or on Base g
	Specify "other" in the comment box.	This section is scored.
106. V spous	Which of the following child-care services doe	
	On-site child care Child care reimbursement Discounted childcare or partner programs Child Care Savings Plan or match None of the above	
	Which of the following statements is true or of byee Assistance Program (EAP) or Support S	
	Support the unique needs of military employees and spouses needing financial assistance Support the unique needs of military employees and spouses needing Medical or Healthcare assistance Military Social, Networking or Community Integration Assistance Relocation Assistance Counseling or Referrals for additional services or External Providers Substance Abuse Treatment	 □ Work Life Balance Programs □ Legal Assistance □ Health and wellness benefits □ Financial Assistance for Medical Emergencies □ Emergency Financial Assistance fund for Housing, Food, or Living Essentials □ EAP provider received specialized training on the unique needs of military employees □ Other □ None of the Above

Detail Other in the Comment box_____

108. What is the total number of employees in the following categories?

Numeric form only. Do not use symbols, text or characters. Enter Zero if unknown

All US Employees (Both Military and Non Military) All Military Affiliated Employees All Military Spouse Employees Military Spouse Employees - How many MALE Military Spouse Employees - How many FEMALE Military Spouse Employees - How many NO GENDER
109. What percentage of your workforce are Military Spouses?
This question is mandatory and must contain a response. Click Hint (?) for more details.
0 %
Please use an estimated percentage if actual is unknown. This question must contain a response. If this question is N/A, Click zero, choosing this option may have an impact on your overall score.
110. What is the total number of NEW HIRES in your organization in the following demographic categories?
Numeric form only. Do not use symbols, text or characters. Enter 0 if unknown
All New Hires # of Military New hires # of Military Spouse New hires Military Spouse New hires - How many MALE Military Spouse New hires - How many FEMALE Military Spouse New hires - How many NO GENDER
New hires are described as those hired within the last 12 months. Blank answers may have a negative impact on your overall score. New hires are described as those hired within the last 12 months. Leave blank if unknown. Blank answers may have a negative impact on your overall score.
111. What percentage of your new hires are current or former military spouses?:
This question is mandatory and must contain a response. Click Hint (?) for more details.
0 % or unknown ←

Please use an estimated percentage if actual is unknown. This question must contain a response. If this question is N/A, Click zero, choosing this option may have an impact on your overall score.

112. Do you track PROMOTIONS/ADVANCEMENTS in your organization for Military spouses?
☐ Yes ☐ No
113. Is the % of PROMOTIONS/ADVANCEMENTS in your organization, for Military Spouses Higher than non Military employees?
☐ Yes ☐ No
114. What percentage of your total PROMOTIONS/ADVANCEMENTS are current or former military spouses?
This question is mandatory and must contain a response. Click Hint (?) for more details.
0 %
Please use an estimated percentage if actual is unknown. This question must contain a response. If this question is N/A, Click zero, choosing this option may have an impact on your overall score.
115. Do you track Retention rates for Military Spouses?
☐ Yes ☐ No
116. Please provide the retention percentage for only Military Spouse Employees for the prior 12-month period or most recent full year reporting period available.
0 %
Leave at 0 if unknown.
117. Is your Retention Rate for Military Spouses a higher % than your non Military employees retention?
☐ Yes ☐ No

118. Please provide the turnover percentage for all Military Spouse New Hires (Hired in the last 12 months) or most recent full year reporting period available.

New hires are described as those hired within the last 12 months.

119. Please select any of the following statements that are true about your Military Spouse Program, Policies, or Initiatives....

Choose All that apply

Our organization has an explicit commitment to hiring Military Spouses.
We have a formal hiring goal for Military Spouses.
We have a dedicated budget specifically for hiring Military Spouses.
We have specific efforts dedicated towards sourcing and attracting Military Spouses.
Our Military Spouse hiring efforts are led by a Military Spouse or Team of Military Spouses.
We specifically note our Military Spouse hiring efforts on our career page or job requisitions.
Our organization has a Military Spouse hiring pledge.
Our CEO or Executive Leadership has signed our Military Spouse hiring pledge.
Our organizations CEO, Owner, or Founder is a current or former Military Spouse
None of the Above apply

NEXT COMPONENT



Military Friendly® Supplier Diversity Program

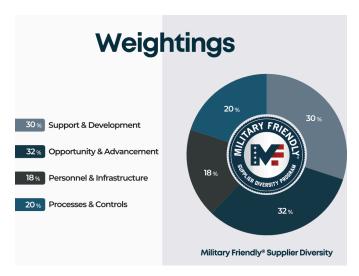
Instructions

Welcome to the Military Friendly® Supplier Diversity survey! This survey helps us capture and share best practices in the selection and growth of the veteran-owned business supplier network. The following instructions will provide you with all of the detail you will need to complete the survey efficiently. If you have questions, there are several options for timely answers:

Our FAQ on the Military Friendly website (MilitaryFriendly.com) has the answers to most questions.

You can contact us directly by going to militaryfriendly.com/support.

Overview and Structure of the Survey



The Military Friendly® Supplier Diversity survey takes a detailed look at the lifecycle of military employees: What employers do to attract, hire, and develop them; as well as the policies and practices with which employers support them along the way.

PLEASE CHECK YES TO CONTINUE TO THE SUPPLIER DIVERSITY PORTION OF THIS SURVEY. YOU MUST CHECK YES AND RESPOND TO THE RELATIVE QUESTIONS TO BE CONSIDERED FOR THE MILITARY FRIENDLY SUPPLIER DIVERSITY DESIGNATION.

Only check no if you do not wish to be considered for this designation and would like to skip to the next portion of the survey. You must respond to three of the four survey components to be eligible for the Military Friendly Company's award and designation. You must complete all remaining components of the survey to qualify for the Military-Friendly Companies award if you decline to participate in one of the two previous components.

You can not edit or modify your responses after submission.

COMPONENT 3 OF 4

Yes I want to participate in the Military	Friendly® Supplier I	Diversity survey	
No I do not want to be considered for	Military Friendly® S	upplier Diversity	Designation

121. In 100 words or less, describe your supplied	er diversity program.*		
122. Does your company promote the use of Veteran Owned Businesses (VOBs) and Service Disabled Veteran Owned Small Businesses (SDVOSB) as suppliers?* Yes No 123.What types of products and purchases does your organization purchase from small businesses?*			
Check	all that apply		
Advertising & Marketing Architect and Engineering Support Services Business Services and supplies Construction Hospitality, Entertaining services Property Management and maintenance Customer/Consumer Services It Systems and services Maintenance Repair & Operations Manufacturing, Manufactured Parts & Services 124. Are Veteran Owned Businesses specificall supplier diversity page?*	 ☐ Medical Equipment and Supplies, Pharma ☐ Office Supplies and printing services ☐ Professional and Support Services ☐ Recruiting, Staffing, Consulting Services ☐ Retail goods and Wholesale Trade ☐ Waste Management, Wastewater Services ☐ Utility System Maintenance ☐ Transportation & delivery services ☐ Other: Please specify Ily mentioned as part of your company		
☐ Yes ☐ No			
125. Please provide a link to your company's se	upplier diversity page.		

126. Does your supplier diversity program offer education programs for VOBs and/or SDVOSBs to learn how your program operates and how to gain access to prime contractors within your company?*
☐ Yes ☐ No
127. Does your company have a CEO statement on its website in support of *
Choose all true statements that apply
 □ General supplier diversity efforts □ Supplier diversity efforts for veteran-owned businesses as diverse suppliers □ Supplier diversity efforts for minority owned businesses □ Supplier diversity efforts for women owned businesses □ Supplier diversity efforts for disability-owned business □ Our CEO Statement for Supplier Diversity Efforts has been Signed by our executive champion. □ As part of our support statement we publicly release the results of our Supplier Diversity Efforts □ We have a formal policies in place to support our Military Supplier Diversity efforts □ We do not have a CEO Statement
128. What other executive level support does your company extend to veteran-owned businesses?*
☐ We host our own networking opportunities to connect with veteran business owners.
We engage in events tailored to link veteran-owned businesses with partners, customers, and mentors.
We offer mentorship programs pairing veteran entrepreneurs with experienced executives or business owners for guidance and support.
We provide access or assistance to capital, loans, or grants specifically tailored to veteran-owned businesses.
We offer training, workshops, and resources for veterans to enhance business skills, grasp market trends, and adopt best practices.
 We advocate for veteran-owned businesses by championing policies and initiatives at both executive and legislative levels.
 ☐ We strive to eliminate barriers to entry and foster opportunities for veterans within the business realm ☐ We celebrate our veteran-owned businesses through public awards, accolades, and special
recognition programs. None of the above apply

129. What percentage of your suppliers are Veteran Owned Businesses (VOBs) and Service-Disabled Veteran Owned Small Businesses (SDVOSBs)?*

Please provide answers as whole numbers 0-100. Round up to the nearest whole number. If Percentage is between 0 and 1% choose "1"
0 %
Leave at 0 if unknown
130. Please qualify your business-to-business procurement budget (spend data) in terms of how it is calculated.
Click the Question mark for more info
Questions to consider:
 Calculation includes only domestic or includes foreign spend or other? Calculated based on FAR guidelines or other? Calculation is reduced by taxes, charities, or other? Calculation includes total spend, federal spend, or other?
131. Please list your company's total business-to-business procurement budget in a dollar amount.
Enter Zero if unknown. Blank answers may have a negative impact on your score.
132. Does your company have a supplier diversity goal and/or program for veteran-owned businesses?* Check All that apply
 Yes, we have a goal for all veteran-owned businesses Yes, we have a goal for Service Disabled Veteran businesses. Yes, we have a goal for minority veteran-owned businesses Yes, we have a goal for Women Veteran-owned businesses Yes, we have a goal for LGBT veteran-owned businesses Other No We do not have specific goals for any of the above demographics
Comments

133. Please list the goal and actual results in terms of both percentage of the overall budget and dollar amounts for Veteran Owned businesses. This question is referring to your actual goal and the outcomes of your efforts for the last full reporting year.

Please supply percentages in whole numbers 0-100. Goal: Annual goals for your supplier diversity efforts (VOBs List the Goal % first then the dollar amount) Actual Outcomes/Results: Please list the actual results of your efforts towards that goal for the last full reporting vear. ☐ Goal: Percentage of procurement budget _____ ☐ Goal: Dollar amount ☐ Actual Outcome/Results: Percentage of procurement budget Achieved Actual Outcome/Results: Dollar Amount _____ 134. How many years has your company had a supplier diversity goal program for veteran-owned businesses or service disabled, veteran-owned businesses? ☐ 1 to 2 Years ☐ 9 to 10 Years ☐ 3 to 4 Years ☐ 10 to 15 Years ☐ 5 to 6 Years ☐ 16+ Years ☐ 7 to 8 Years ☐ Not Known 135. Did your Company meet or exceed supplier diversity goals for veteran-owned businesses? ☐ Yes, Met our goal ☐ Yes, Exceeded goal □ No 136. With how many service-disabled, veteran-owned businesses did you sub-contract in

☐ 17-19 veteran-owned businesses☐ 20-25 veteran-owned businesses

☐ 25+ veteran-owned businesses

the last twelve months?

☐ 1-3 veteran-owned businesses

☐ 4-6 veteran-owned businesses ☐ 7-9 veteran-owned businesses

☐ 10-13 veteran-owned businesses☐ 14-16 veteran-owned businesses

137. Does your company have a supplier diversit minority-owned businesses?*	y goal and/or program for
☐ Yes ☐ No	
If No Skip Questio	ns 138, 139, 140
138. Please list the goal and actual results in terr budget and dollar amounts for Minority Owned by your actual goal and the outcomes of your efforts	usinesses. This question is referring to
Please supply percentages in whole numbers 0-100.	
Goal: Annual goals for your supplier diversity efforts (MOBs List	t the Goal % first then the dollar amount)
Actual Outcomes/Results : Please list the actual results of you year.	r efforts towards that goal for the last full reporting
 ☐ Goal: Percentage of procurement budget ☐ Goal: Dollar amount ☐ Actual Outcome/Results: Percentage of procurem ☐ Actual Outcome/Results: Dollar Amount 	ent budget Achieved
139. How many years has your company had a suminority-owned businesses?	upplier diversity goal and/or program for
☐ 1 to 2 Years ☐ 3 to 4 Years ☐ 5 to 6 Years ☐ 7 to 8 Years	9 to 10 Years10 to 15 Years16+ YearsNot Known
140. Did your Company meet or exceed supplier businesses?	diversity goals for minority-owned
☐ Yes, Met our goal☐ Yes, Exceeded goal☐ No	

141. Does your company have a supplier diversity goal and/or program for women-owned businesses?*			
☐ Yes ☐ No			
If No Skip Questions 142, 143, 144			
142. Please list the goal and actual results in terms of both percentage of the overall budget and dollar amounts for Women Owned businesses. This question is referring to your actual goal and the outcomes of your efforts for the last full reporting year.			
Please supply percentages in whole numbers 0-100.			
Goal: Annual goals for your supplier diversity efforts (WOBs List the Goal % first then the dollar amount)			
Actual Outcomes/Results : Please list the actual results of your efforts towards that goal for the last full reporting year.			
Goal: Percentage of procurement budget Goal: Dollar amount Actual Outcome/Results: Percentage of procurement budget Achieved Actual Outcome/Results: Dollar Amount			
143. How many years has your company had a supplier diversity goal and/or program for women-owned businesses?			
☐ 1 to 2 Years ☐ 9 to 10 Years ☐ 3 to 4 Years ☐ 10 to 15 Years ☐ 5 to 6 Years ☐ 16+ Years ☐ 7 to 8 Years ☐ Not Known			
144. Did your Company meet or exceed supplier diversity goals for women-owned businesses?			
☐ Yes, Met our goal ☐ Yes, Exceeded goal ☐ No			

145. How many employees within your company are on the payroll with their sole purpose being one which consists of supplier diversity duties and responsibilities?*		
☐ 1 to 2 ☐ 3 to 4	☐ 5 to 6 ☐ 7 to 9 ☐ 10+	
146. How many employees within your company or collateral purpose being one which consists responsibilities?*		
☐ 1 to 2 ☐ 3 to 4	☐ 5 to 6 ☐ 7 to 9 ☐ 10+	
147. Does your company have a set aside budget fo	r marketing your supplier diversity efforts?*	
Check all that	Apply	
Includes print, web, and all other f	forms of advertising media.	
 Yes, We have one shared budget used to marke Yes, We have a Dedicated Budget Specifically form No, We Do not have a Marketing Budget for Sup Other 	or Marketing to Veteran Owned Business or Marketing to Women Owned Business or Marketing to Minority Owned Business or Marketing to the Disability Market	
Comments Please Provide details for other:		
148. Please choose the percentage range of you advertising your supplier efforts to veteran and businesses.*	• • • • • • • • • • • • • • • • • • • •	

	Choose All that	Apply
	Trade Shows Digital Marketing (Lead generation Campaigns) Training Resources Print Advertising Memberships or Associations Press releases and media coverage Blog posts and articles showcasing diverse suppliers Hosting supplier diversity roundtable discussions. Recognition programs for diverse suppliers Hosting webinars or workshops on supplier diversity best practices Partnering with diversity-focused organizations for events and promotions Creating case studies or success stories featuring diverse suppliers Supplier diversity matchmaking events Engaging in speaking opportunities at diversity-focused events Utilizing targeted advertising campaigns focusing on diversity	 □ Collaborating with minority chambers of commerce □ Including supplier diversity information in company brochures and marketing materials □ Developing supplier diversity reports and sharing them with stakeholders □ Establishing supplier diversity goals and publicly sharing progress □ Engaging with diverse supplier communities on social media platforms □ Offering networking opportunities for diverse suppliers with key decision-makers □ Creating videos featuring diverse suppliers and their success stories □ Conducting supplier diversity surveys to gather feedback □ Supplier Diversity Certifications □ Supplier portals, tools, or digital access platforms □ Testimonial videos from diverse suppliers to highlight successful partnerships □ Other □ None of the above
Other:		

☐ Yes ☐ No

151. Please list your top three veteran-owned suppliers.*

Please list the company name and website.

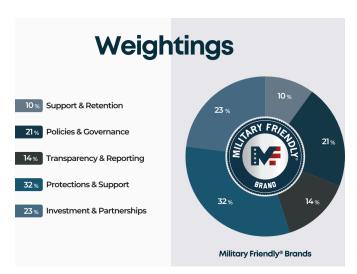
	Company Name Website Company Name Website Company Name Website	
152. Please list any additional initiatives your company has taken to support veteran-owned or service-disabled, veteran-owned businesses.		
	Choose all that apply	
Choose all that apply Provided mentorship programs for veteran-owned businesses. Offered discounted or pro bono services to veteran-owned businesses. Established partnerships with veteran-focused organizations. Has a relationship or partnership with VBOCS (Veterans Business Outreach Center (VBOC) program) Hosted networking events specifically for veteran entrepreneurs. Developed specialized training programs for veteran entrepreneurs. Actively sought out veteran-owned businesses as potential suppliers. Implemented specific goals for sourcing from veteran-owned businesses. Established a dedicated certification process for veteran-owned businesses. Accepts or partners with a dedicated certification process for veteran-owned businesses. Included veteran-owned businesses in requests for proposals (RFPs) and bids. Monitored and tracked spending with veteran-owned businesses within the company. Established reporting mechanisms to measure the impact of sourcing from veteran-owned businesses. Provided feedback and support to help veteran-owned businesses improve competitiveness in bidding processes. Other None of the Above		
153. What advice would you give to someone hoping to land business with a company's Military Friendly® Supplier Diversity program?		

NEXT COMPONENT



Welcome to the Military Friendly® Brands Survey!

Welcome to the Military Friendly® Brands survey! This survey enables us to showcase corporate investments in supporting the military and veteran community. Using a unified assessment framework, we score products, services, and companies based on social performance indicators. When we mention "military consumers," we encompass active military, veterans, Reserves/National Guard members, and military spouses.



Here is what the survey covers:

Company Overview: This section encompasses details about your institution's location, services, products, etc., tailored for dissemination in publications such as Military Spouse Magazine.

Policies and Governance: This section covers aspects related to overall corporate governance, including adopted policies and practices, their applicability to the supply chain, compliance record, involvement in controversies, and any exemplary practices.

Transparency: This category assesses whether a company provides accessible information necessary for evaluating community investment and engagement.

Consumer Engagement: This segment includes information about customer service and support policies, marketing practices, and consumer satisfaction.

Community Relations: This section tracks a company's relationships with communities, stakeholder engagement initiatives, and public policy positions.

A Final Thought

Due to limited product-level social data, Military Friendly® Brands Consumer scores focus on company-level data, varying by product category and consumer participation. Our survey gauges military consumers' passion for supportive practices, identifies segments, and highlights social concerns. The benchmarking survey aligns with global corporate social responsibility standards, offering insights into military community impact and brand share. Thank you for participating, and feel free to ask questions.

To proceed, check "Yes" for the brands section. Checking "Yes" indicates interest in the Military Friendly Brand designation. Check "No" to skip. Respond to at least three of the four survey components for eligibility. This is the final section, and responses cannot be edited after submission.

COMPONENT 4 OF 4

Yes I would like to participate in the Military Friendly Brands Su	rvey
No I am not participating in the Brands Designation	

155. In 100 words or less, please describe are an excellent choice for military consur	why your institution's products and/or services mers and veteran consumers.
156. Provide links to your organization's n specific veteran or military-consumer rela	nain website, key company information, and ted pages.
Enter a com	plete URL for each
☐ Main website URL:	
Military Discounts URL:	
○ ☐ Veterans-specific page URL:	
Military Consumer Policies URL:	
Facebook :	
·	
☐ Twitter:	
LinkedIn:	
157. Please select the primary (most relev	ant) product or service category?
If not applicable please choose "Bus	iness Services" or "Enterprise to Enterprise"
	ner enterprises "Enterprise to Enterprise" would be products or I to other enterprises
 ☐ Home and Garden ☐ Retail Discount and Wholesale ☐ Furnishing and Home Services ☐ Health, Body, and Nutrition ☐ Toys and Kids ☐ Office and Electronics ☐ Department Store ☐ Beauty, Apparel, and Fashion ☐ Sports and Recognition 	☐ Food and Grocery ☐ Computers and Technology ☐ Online Services ☐ Communications ☐ Charitable and Service Organizations ☐ Restaurants and Cafes ☐ Pets ☐ Crafts and hobbies ☐ Real Estate and Property
☐ Automotive and Industrial ☐ Hospitality ☐ Financial Continue and Banking	☐ Other ☐ Business Services
Financial Services and Banking	☐ Enterprise-to-Enterprise

☐ Entertainment and Events

Comment Box For Other		
Policies and Governance		
This section captures indicators that characterize overall corporate governance and the policies and practices your company has adopted regarding military consumer support and whether your organization is engaged in any exemplary practices.		
158. Does your organization have an explicit commitment to serving the military and/or veteran community?ls this commitment incorporated into the organization's mission, vision, and values?		
 ☐ Yes, our commitment incorporated into the organization's mission, vision, and values ☐ Yes, but commitment is NOT incorporated into the organization's mission, vision, and values ☐ No ☐ In Progress 		
159. Do you implement dedicated initiatives or policies to support veterans, military personnel, military spouses, or the military community as customers, consumers, or members of the community? *		
☐ Yes ☐ No		
160. Does your company adopt any of the following practices that support the military and veteran consumer community?*		
☐ Partnering with military-focused charities and organizations and donating a portion of proceeds from sales		
 Creating targeted advertising campaigns specifically tailored to the military and veteran demographic. 		
 Including military-themed product lines or collections that resonate with the military community. Supporting military causes through cause marketing initiatives, where a portion of sales is donated to military charities. 		
Providing resources and educational materials to help military families make informed purchasing decisions.		
 Partnering with military exchanges or commissaries to offer exclusive deals and promotions. Hosting events or workshops geared towards military families to educate them about financial literacy and budgeting. 		
 Incorporating feedback mechanisms for military consumers to provide input on products and services. 		

	 Collaborating with military influencers or advocates to amplify messages and reach the military community effectively. Creating loyalty programs specifically designed for military personnel and veterans, offering exclusive rewards and benefits. None of the Above 	
16	31. Does your organization have a formal policy in place regarding business conduct	
	nd compliance when serving military/veteran consumers and clients?	
	☐ Yes ☐ No	
	2.Does your organization publish, practice, conduct or follow any of the below actices? Check all statements that are true and apply. *	
	Choose All that apply	
	 Publishes an ANNUAL REVIEW of activities, investments, and results related to corporate-wide initiatives in support of military and veteran consumer protections Performs an annual audit of initiatives supporting military and veteran consumer protections, including activities, investments, and outcomes We engage in regular stakeholder consultations to gather feedback and improve our Military Consumer initiatives. We establish key performance indicators (KPIs) to measure the effectiveness of our Military consumer or Community Programs. We have reporting mechanisms to track and monitor the impact of our Military Consumer or Community based initiatives. None of the above 	
163. Check each of the following initiatives for which you have a formal policy in place specifically addressing the needs and interests of military and veteran consumers.*		
	 ☐ Fees and Discount Policies ☐ Payment and Service Terms ☐ Military Deployment Exceptions ☐ Advocacy Initiatives ☐ Customer Complaint and Grievance ☐ Customer Satisfaction ☐ Other (Please specify) 	

Specify "other" in the comment box.
164. Do you provide ready access to concise, easy-to-understand documents that lay out key terms, conditions, and fees for your products and services?
☐ Yes ☐ No ☐ In progress ☐ Does not apply
Comments Enter URL to this document here:
165. Does your company implement any of the following practices that measure the impact of its supportive practices and policies for military consumers or corporate social responsibility efforts?*
Check All That Apply

166. Has the company received any ongoing inquiries or concerns from members of the military community regarding product safety?*
☐ Yes ☐ No ☐ N/A
167. Has a case, complaint, or proceeding been filed by a member of the military community with the Federal Trade Commission (FTC) against your organization within the last 12 months?
☐ Yes ☐ No ☐ N/A
168. Has your company been found guilty or found to be at fault through any cases filed by the FTC or Consumer Financial Protection Bureau cases or proceedings filed against your organization by a member of the military community?
For more information visit: https://www.consumerfinance.gov/data-research/consumer-complaints/
or https://www.ftc.gov/legal-library/browse/cases-proceedings
☐ Yes ☐ No
169. Does your company integrate any of the following corporate social responsibility measures and programs to support the military community?
Check all that apply
 Offering paid time off for employees to volunteer with military-related causes. Establishing scholarship programs for military veterans and their families. Providing pro bono services for military families in need. Participating in fundraisers for military causes. Offering in-kind donations to military support organizations. Hosting events to raise awareness about issues affecting military families.

☐ None of the above		
170. Which of the following components of corporate transparency do you make publicly available at least annually?		
Check all that apply.		
Financial Performance Statements Governance (Major Shareholders, Management, Directors) Accounting Principles and Methods Timeliness and Schedule of Disclosures Results of Charitable Investments Consumer Satisfaction Results Employee Satisfaction Results Capital Expenditures Subsidiaries and Other Business Relationships Research and Development Audit Results (financial) 171. Which of the following practices does your company have in place as a means of providing greater product and service transparency to military consumers? Select all that apply and have been active for the past 12 months		
 Publication of clear information about product/service terms, conditions, and warranties Publication of clear information regarding product or service exchange, refunds, and/or warranties Publication of customer complaint processes and expected response processes and timelines Publication of current expected wait times for customer complaint or service resolution Clear instructions and means for consumers to register complaints or request information Publication of a code of conduct for relevant suppliers or service partners Other (Please specify) Enter "other" description in the comment box.		
172. Does your organization honor the provisions of the Servicemembers Civil Relief Act (SCRA) for all relevant services and products?		

□ No □ N/A
173. Does your organization provide assistance above and beyond the SCRA provisions in any of the following areas?
Check all that apply.
☐ Interest Rates ☐ Credit and Loan Determinations ☐ Judicial relief (including collections and liens) ☐ Property Lease Terms (including automobile) ☐ Rent and Eviction terms ☐ Insurance coverage ☐ Extension of relief to military spouses ☐ Extension of relief to military dependents ☐ Mortgage terms ☐ Installment contracts ☐ Extension of benefits beyond Title 10 ☐ Other (Please specify) Specify Other in the comment box
Check all that apply
 Our company is dedicated to ethical advertising, fully complying with FTC guidelines for military or veteran endorsements. Our marketing collaborates closely with our legal team to ensure truthful, accurate, and FTC-compliant advertising featuring military or veteran endorsements. We keep thorough records of military or veteran endorsements in advertising, including documentation proving compliance with FTC guidelines. We've set clear protocols to obtain consent and ensure transparency in using endorsements from military or veteran individuals in our advertising campaigns None of the above
175. Does your organization do any of the following practices in order to assist in CPSC compliance regulations for all applicable products?
 Our organization conducts thorough product testing to ensure compliance with CPSC regulations prior to market release We collaborate with third-party testing laboratories accredited by the CPSC to verify product compliance.

We collaborate with third-party testing laboratories accredited by the CPSC to verify product compliance.		
 We engage in continuous improvement initiatives to enhance our understanding of regulations 		
and ensure ongoing compliance.		
□ None of the above		
176. Do you provide a dedicated support line for mi	ilitary and veteran consumers?	
☐ Yes ☐ No		
□ N/A		
177. Which of the following military consumer grou Product/Service Fees or Product/Service Discounts		
☐ Veterans	☐ Military Spouses	
☐ Guard and Reserve	☐ Military Dependents	
☐ Wounded and Injured	☐ Veteran Owned Businesses	
	☐ We do not offer this	
178. Which of the following military consumer grou or Services? Check All that apply	ps do you provide No-Cost Products	
☐ Active Duty	☐ Wounded or Injured	
☐ Veterans	☐ Military Spouses	
☐ Guard and Reserve	☐ Military Dependents	
	☐ Veteran owned businesses	
179. Which of the following military consumer grou	ps do you provide Waived Fees?Check	
☐ Active Duty	☐ Wounded or Injured	
☐ Veterans	☐ Military Spouses	
☐ Guard and Reserve	☐ Military Dependents	
	☐ Veteran owned businesses	
180. Which of the following military consumer grou or terms? Check All that apply	ps do you provide Deferred payments	
☐ Active Duty	☐ Wounded or Injured	
☐ Veterans	☐ Military Spouses	
☐ Guard and Reserve	☐ Military Dependents	
	☐ Veteran owned businesses	

181. Which of the following military consumer support services? Check All that apply	groups do you provide Deployment
☐ Active Duty☐ Veterans☐ Guard and Reserve	☐ Wounded or Injured☐ Military Spouses☐ Military Dependents☐ Veteran owned businesses
182. Which of the following military consumer advisement assistance? Check All that apply	groups do you provide Financial
☐ Active Duty☐ Veterans☐ Guard and Reserve	☐ Wounded or Injured☐ Military Spouses☐ Military Dependents☐ Veteran owned businesses
183. Which of the following military consumer Program? Check All that apply	groups do you provide: Military Rewards
☐ Active Duty☐ Veterans☐ Guard and Reserve	☐ Wounded or Injured☐ Military Spouses☐ Military Dependents☐ Veteran owned businesses
184. Which of the following military consumer In-Store signage for military patrons? Check All the	
☐ Active Duty☐ Veterans☐ Guard and Reserve	☐ Wounded or Injured☐ Military Spouses☐ Military Dependents☐ Veteran owned businesses
185. At what frequency are the above benefits	made available?
 □ Always available to all military consumers □ Always available to eligible military consumer of the consumer of th	ne year
186. Does your storefront, retail location, or or messaging/signage for military/veteran patron	•
☐ Yes	

□ No □ N/A		
187. For which of the following areas does your organization set and track goals? Check All that apply		
 ☐ Employment and Transition ☐ Education and Training ☐ Financial Security ☐ Small Business and Entrepreneurship ☐ Housing ☐ Health and Wellness ☐ Rehabilitation 	☐ Family and Child ☐ Bereavement ☐ Travel Assistance ☐ Technology ☐ Public Awareness ☐ Research ☐ Career Transition ☐ Mentoring	
END Component		
Military Community		
This section collects information used to track a company's military and veteran community relationships, stakeholder engagement initiatives, and public policy positions.		
188. Which of the following segments of the military community receive your support via Time (employee volunteering during paid working hours) Check All that apply		
☐ Active Duty☐ National Guard☐ Reserve Component☐ Military Retirees☐ Veterans	 ☐ Wounded and Injured ☐ Military Spouse ☐ Military Children ☐ Military Families ☐ Veteran Entrepreneurs 	
189. Which of the following segments of the military community receive your support via In-kind (donations of product, contributions of used office equipment or furniture, use of company premises for community events, or other services)Check All that apply		
 □ Active Duty □ National Guard □ Reserve Component □ Military Retirees □ Veterans 	 ☐ Wounded and Injured ☐ Military Spouse ☐ Military Children ☐ Military Families ☐ Veteran Entrepreneurs 	

190. Which of the following segments of the military community receive your support via organized conferences or events specifically for the community segments listed below.

☐ Active Duty	☐ Wounded and Injured	
□ National Guard	☐ Military Spouse	
☐ Reserve Component	☐ Military Children	
☐ Military Retirees	☐ Military Families	
☐ Veterans	☐ Veteran Entrepreneurs	
Veterans	Veteran Entrepreneurs	
191. Which of the following segments of the military community receive your support via Provision of specific discounts for products/services or waived fees? Check All that apply		
☐ Active Duty	☐ Wounded and Injured	
☐ National Guard	☐ Military Spouse	
_	☐ Military Children	
Reserve Component	•	
☐ Military Retirees	Military Families	
☐ Veterans	☐ Veteran Entrepreneurs	
192. To which segments of the military community does your support extend through cash contributions, scholarships, grants, or monetary donations? (including direct donations, social sponsorship, and matching employee donations to military/veteran causes) Check All that apply		
☐ Active Duty	☐ Wounded and Injured	
☐ National Guard	☐ Military Spouse	
☐ Reserve Component	☐ Military Children	
☐ Military Retirees	☐ Military Families	
☐ Veterans	☐ Veteran Entrepreneur	
193. Which segments of the military community does your organization support through advocacy for veteran issues at the federal or state level? Check All that apply		
☐ Active Duty	☐ Wounded and Injured	
☐ National Guard	☐ Military Spouse	
☐ Reserve Component	☐ Military Children	
☐ Military Retirees	☐ Military Families	
☐ Veterans	☐ Veteran Entrepreneurs	
Veterans	Veteran Entrepreneurs	
194.Which segments of the military community does your organization support through service organizations, public or private partnerships, or nonprofits? Check All that apply		
☐ Active Duty	☐ Wounded and Injured	
☐ National Guard		
	Military Spouse	
Reserve Component	Military Children	
☐ Military Retirees	Military Families	
☐ Veterans	☐ Veteran Entrepreneurs	

organization's support via Research or Education Partnerships? Check All that apply		
☐ Active Duty☐ National Guard☐ Reserve Component☐ Military Retirees☐ Veterans	☐ Wounded and Injured☐ Military Spouse☐ Military Children☐ Military Families☐ Veteran Entrepreneurs	
196. Which of the following segments of the military community receive your organization's support via Visual Displays in the Workplace on advocacy for Military Related Issues or well being? Check All that apply		
□ Active Duty□ National Guard□ Reserve Component□ Military Retirees□ Veterans	☐ Wounded and Injured☐ Military Spouse☐ Military Children☐ Military Families☐ Veteran Entrepreneurs	
197. Does your organization provide assista	ance or support for any of the following:Check	
 ☐ Memorial services honoring members of the ☐ Recognition and Observance of National M ☐ Extend support to families of military persor ☐ Offers resources or initiatives to aid in mem ☐ Collaborated with military organizations or v ☐ None of the above 	ilitary/Veteran Holidays nnel through assistance with memorial services norial services for military personnel	
198. For how many years has your organization of the military and veteran community?	ation provided tangible assistance to members	
☐ 1 to 5 Years ☐ 6 to 10 Years ☐ 11 to 20 Years ☐ 21 to 30 Years ☐ 31 to 40 Years ☐ 41+ Years		
Comments: Enter the exact number of year	rs	

195. Which of the following segments of the military community receive your

199. Please provide information regarding product and service discounts, incentives, and services available exclusively to members of the military and veteran community.

	op five. This information may be used for public display; please do not enter any information you do not nade publicly available.
_	
1	
	Program Name
	Program Eligibility
	Program URL
	o Summary
2	
	o Program Name
	Program Eligibility
	Program URL
_	o Summary
□ 3	
	o Program Name
	Program Eligibility
	Program URL
	o Summary
4	
	o Program Name
	Program Eligibility Program Eligibility
	o Program URL
	o Summary
5	
	o Program Name
	o Program Eligibility
	o Program URL
	o Summary
	Contact Information
How we	can reach you and others at your organization who are responsible for military-related programs.
	ere a Director of Military Programs or a similar individual designated as the bint of Accountability with input across the following operational areas within ipany?
☐ Ye	s, Talent Acquisition and Management/Retention s, Supplier Diversity s, Corporate Philanthropy
	s, Product/Service Department
	s, Consumer Services
	s, ERG/BRG/VAN
□ VV€	e do not have Director of Military Programs or a similar POC
201. Plea	se provide the contact information for the Director of Military Programs
_ =	
	st Name:
∐ Las	et Name:

☐ Title:		
202. Please Choose the following contacts available at your company who oversee the areas listed: Do you have a different contact for your company		
 Military Programs (Contact Available) □ Supplier Diversity Program (Contact Available) □ Marketing PR Department (Contact Available) □ Military Consumer Products and Services (Contact Available) □ Military Community Initiatives and Investments (Contact Available) □ Other: (Contact Available) □ Survey Manager (Contact Available) 		
DO NOT Provide Duplicate Contact information.		
203. Please provide the contact information for the Supplier Diversity		
☐ First Name:		
204. Please provide the contact information for the Marketing/Public Relations		
☐ First Name:		
205. Please provide the contact information for the Military Consumer Products and Services		
☐ First Name:		

206. Please provide the contact information for the Military Community Initiatives and Investments

☐ First Name:	_ _ _
207. Please provide the contact info	
☐ First Name:	
from your CEO or another high-rank commitment to your Military employ quote may be published. Enter your point of contact in the event we wou	earns a Military Friendly® Employer Award, a quote king official/executive about your company's yment initiatives, investments, or engagement this CEO or executive quote below as well as the best uld like to interview or include this in editorial content.
This Enter Quote Here:	Quote may be published.
 □ CEO or Executive Name: □ CEO or Executive Title: □ CEO or Executive: POC Name: □ CEO or Executive: POC Email: □ CEO or Executive: POC Phone: 	

209. In the event that your company earns a Military Spouse Friendly® Employer Award, a quote from your CEO or another high-ranking official/executive about your company's commitment to your Military employment initiatives, investments, or engagement this quote may be published. Enter your CEO or executive quote below as well as the best point of contact in the event we would like to interview or include this in editorial content.

This Quote may be published.

Enter Quote Here:	
☐ CEO or Executive Name:	
☐ CEO or Executive Title:	
☐ CEO or Executive: POC Name:	
CEO or Executive: POC Email:	
☐ CEO or Executive: POC Phone:	
	earns a Military Friendly® Brand Award, a quote from
	official/executive about your company's commitment yes, investments, or engagement this quote may be
published. Enter your CEO or execu	tive quote below as well as the best point of contact
in the event we would like to intervi	ew or include this in editorial content.
This	Quote may be published.
Enter Quote Here:	
☐ CEO or Executive Name:	
CEO or Executive Name.	
☐ CEO or Executive: POC Name:	
☐ CEO or Executive: POC Email:	
☐ CEO or Executive: POC Phone:	

211. In the event that your company earns a Military Friendly® Supplier Diversity, a quote from your CEO or another high-ranking official/executive about your company's commitment to your Military employment initiatives, investments, or engagement this quote may be published. Enter your CEO or executive quote below as well as the best point of contact in the event we would like to interview or include this in editorial content.

This Quote may be published.

Enter Quote Here:	
☐ CEO or Executive Name:	
☐ CEO or Executive Title:	
☐ CEO or Executive: POC Name:	
☐ CEO or Executive: POC Email:	
☐ CEO or Executive: POC Phone:	
	earns a Military Friendly® Company Award, a quote
	ing official/executive about your company's ment initiatives, investments, or engagement this
	CEO or executive quote below as well as the best
point of contact in the event we wou	ld like to interview or include this in editorial content.
This	Quote may be published.
Enter Quote Here:	
☐ CEO or Executive Name:	
☐ CEO or Executive Title:	
☐ CEO or Executive: POC Name:	
☐ CEO or Executive: POC Email:	
☐ CEO or Executive: POC Phone:	
	yees (ideally 2 enlisted and 2 officers) who we can
interview regarding their satisfaction	n with your company's military programs.
We use this information for editorial purposes, suc	ch as featuring veteran success stories in our publications.
□ Nome 1:	Title:
■ Name 1:	Title:

□ Email: □ Phone: □ Name 2: □ Title: □ Email: □ Phone: □ Name 3:	Phone: Name 4: Title:		
214. Please upload a current, print-quality version of your logo company logo to use on your profile and the G.I. Jobs Military Friendly® Employers Guide.			
UPLOAD The file needs to be under 2MB.			
215. Please upload a high-res photo that illustrates a job they recruit veterans for.			
UPLOAD The file needs to be under 2MB.			
By filling out the following information, I confirm that all answers on this survey are correct to the best of my knowledge.			
NO EDITS OR MODIFICATION CAN BE MADE AFTER THE SUBMIT BUTTON IS CLICKED.			
Due to functionality restri	ctions no exceptions can or will be made.		
communication from them confirming that y	y tested by a third party, and as such you may receive ou did fill in the survey and that the answers they have match swers that you submitted.		
Al	I fields are required.		
 Name: Company Name: Email: Phone: Company Duns Number (If applicable) Company EIN or Tax ID Number I confirm and understand this is my fin 			

IMPORTANT INFORMATION:

☐ Date _____

Upon clicking submit, you will have access to download a PDF of your submission, serving as your confirmation. No email notifications will be sent. Your ability to retrieve the PDF indicates successful transmission of your provided information to the server for storage and assessment. Additionally, preliminary survey results may be available at this stage. Note that evaluations for Top Ten awards will not be conducted at this point. However, all "Gold

Awardees" identified before the initial deadline will remain eligible for consideration for top ten awards.

For more information or support Visit: https://www.militaryfriendly.com/mfcguide